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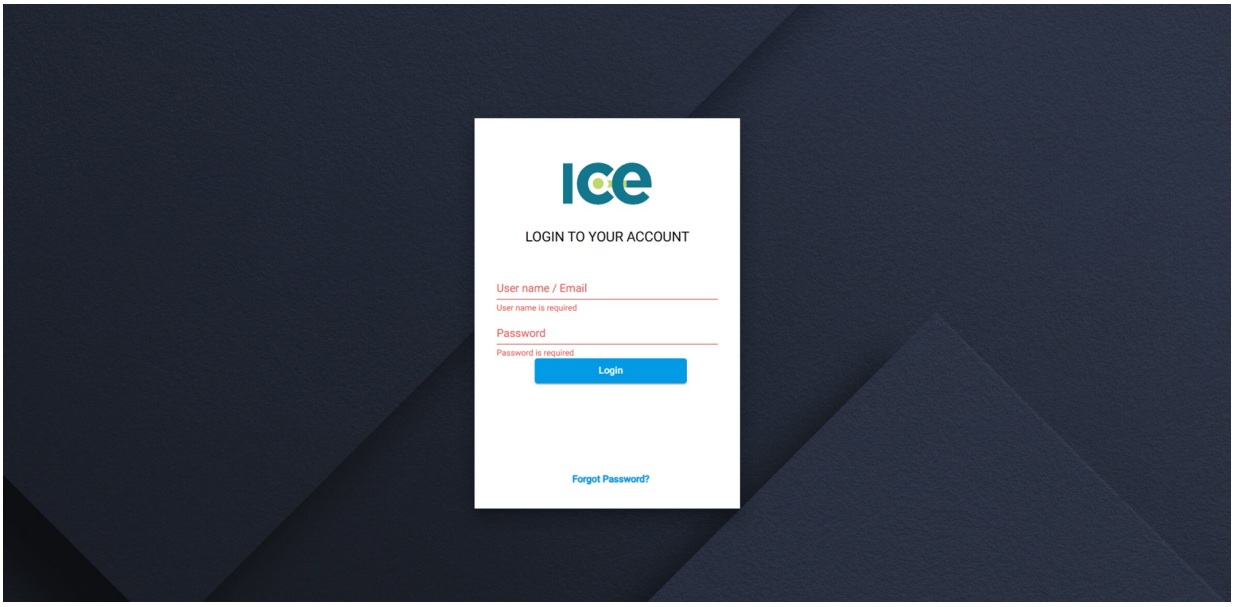
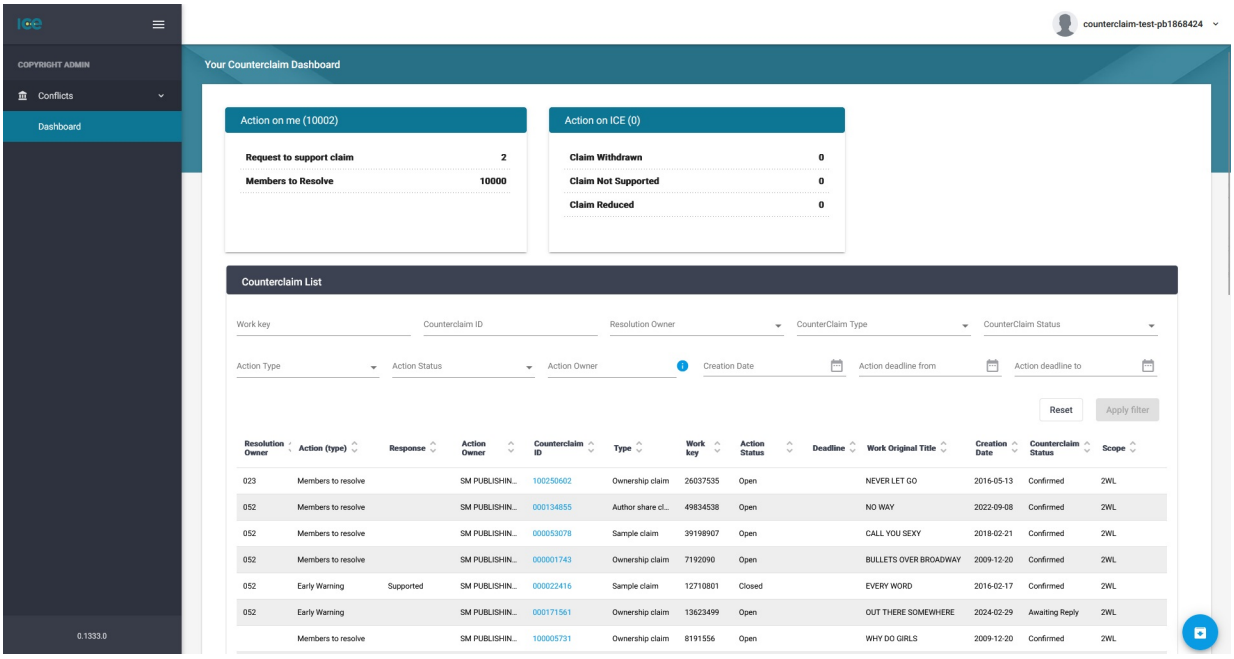
Login and Search Counterclaims as Publisher User

Getting Started

1. Login to **Cube**.



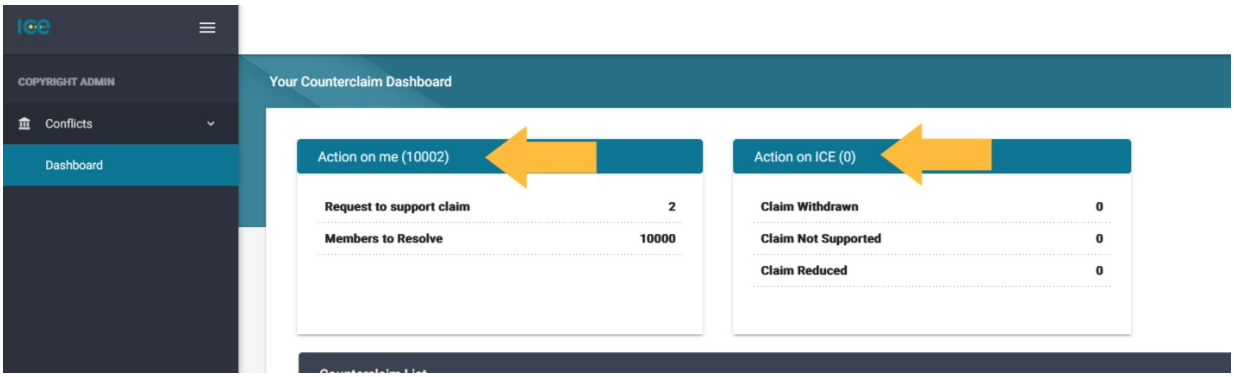
2. The counterclaim **'Dashboard'** is display under **Conflicts**.



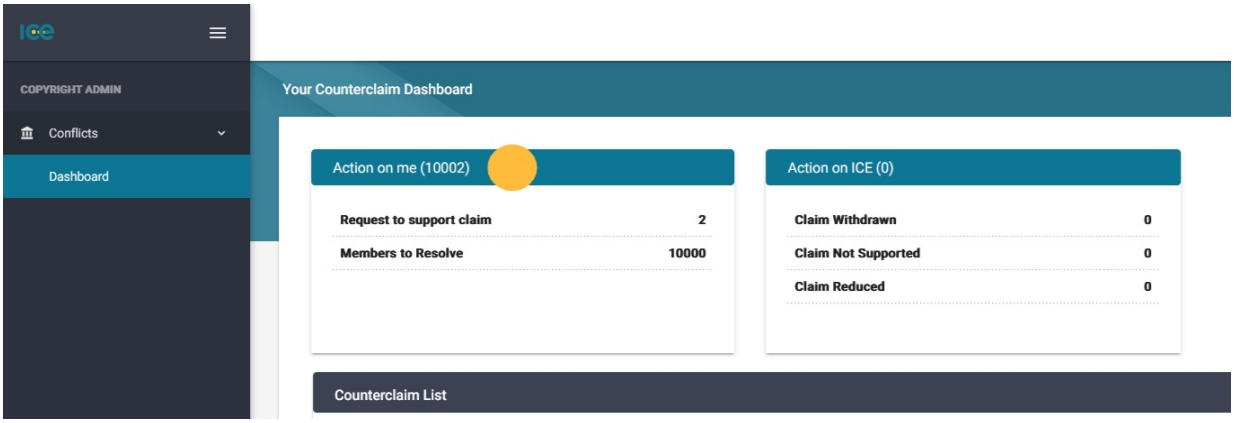
Counterclaim dashboard provides an overview of all the account claim actions where you are involved as a resolver.

3. At the top of the screen, actions are sorted into 2 categories:

- Action on me
- Action on ICE



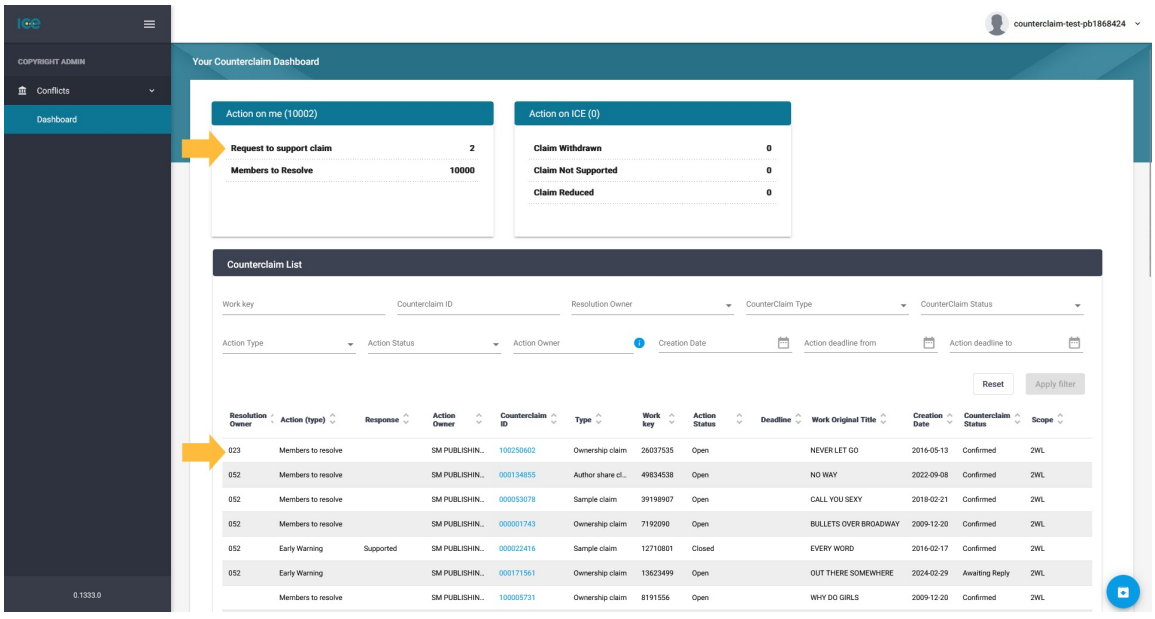
4. Click on a category or on one of the sub-categories to perform a quick search.



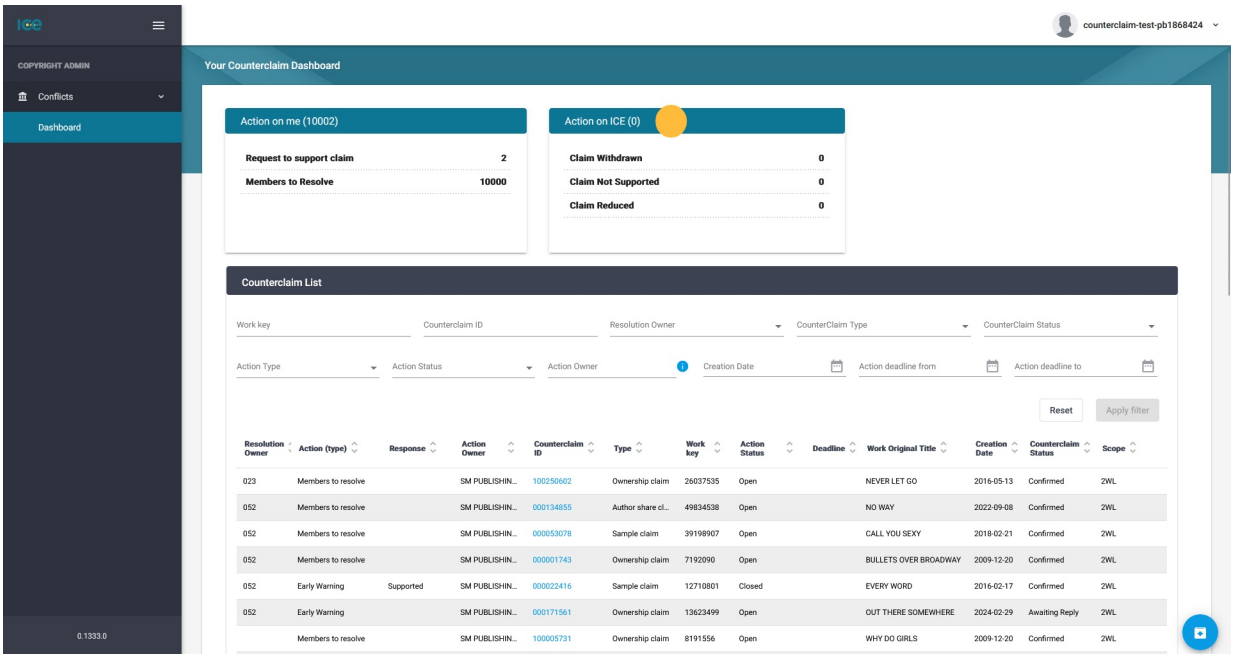
Note

- The category 'Action on me' contains a list of requested support claim actions and members to resolve actions. These are the actions that belong to the resolver.

5. If you click on **Request to Support** claim the system will filter for just these actions.



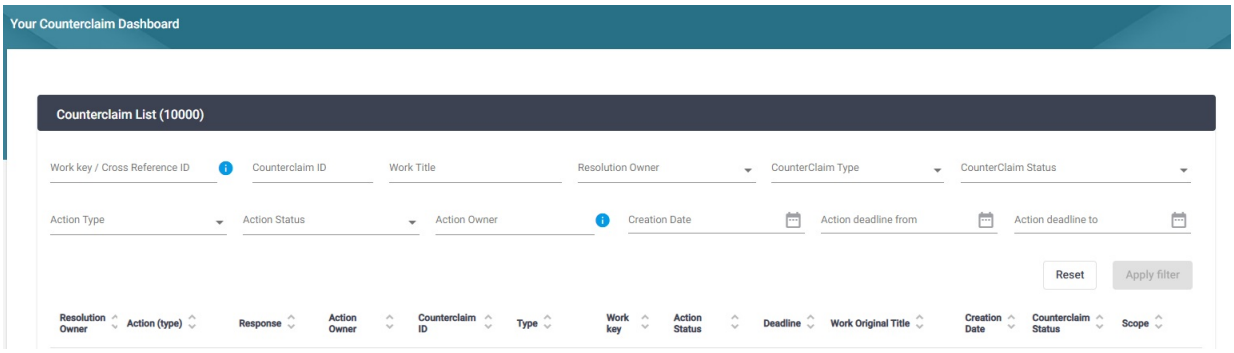
6. The second category **'Action on ICE'** contains actions where the resolver has already responded to the counterclaim, either by withdrawing or not supporting or reducing their claim. These are actions where ICE is responsible for managing them.



7. If you click on the main category **'Action on ICE'** and this will return a list of all the actions that fall into this category.

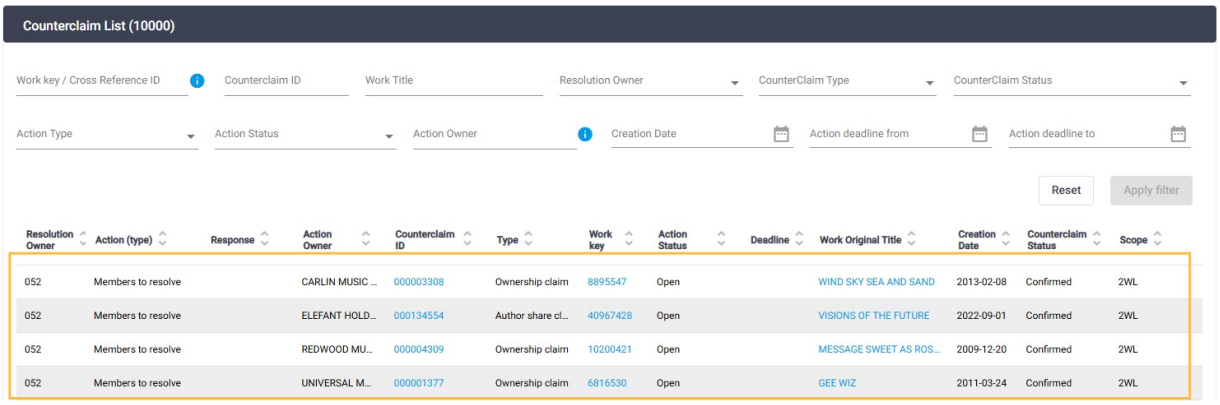
8. You can also click on one of the sub-categories.
   For example if you click on '**Claim Withdrawn**', the system will filter only for this type of action.

9. You have the option to perform a more advanced searches using the search fields in the counterclaim list.
   - Work key / Xrefs (as well as Alliance Tunecode)
   - Counterclaim ID
   - Work Title
   - Resolution Owner
   - CounterClaim Type
   - CounterClaim Status
   - Action Type
   - Action Status
   - Action Owner
   - Creation Date
   - Action deadline from date
   - Action deadline to date
     For example, you could filter for actions using a deadline date and within a certain range.

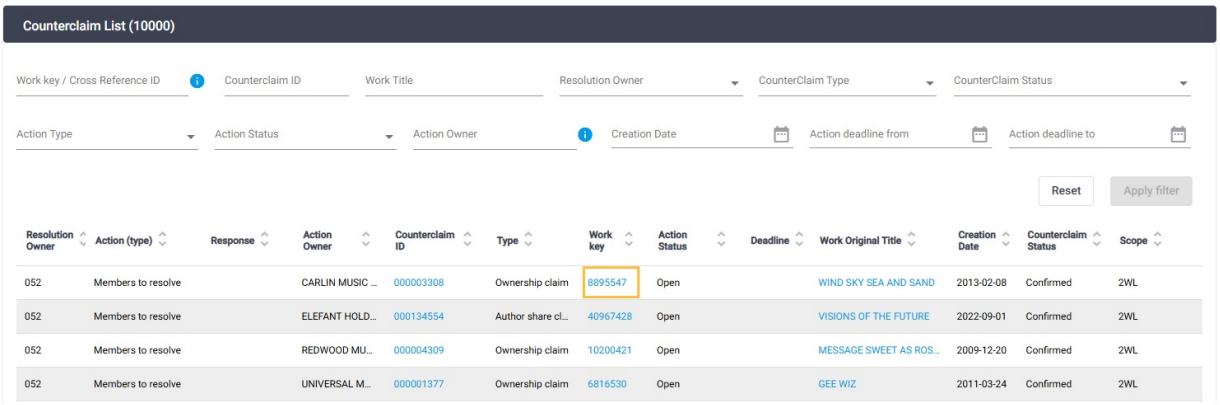


The system then returns all of these actions.

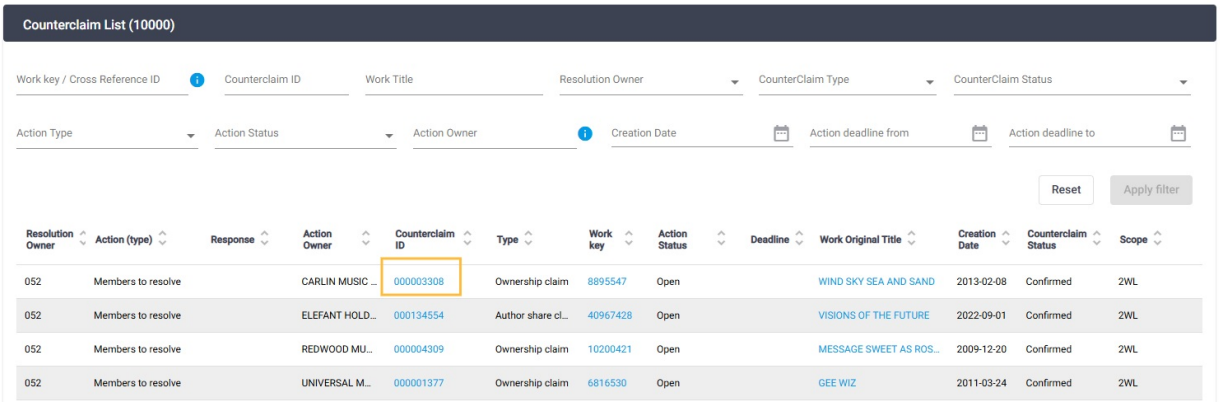
All search results are displayed in in this section called the 'Counterclaim List' and here the user can see information about the counterclaim.



10. To change the order, click on the column heading.
11. You can see the work key that the counterclaim is linked to.

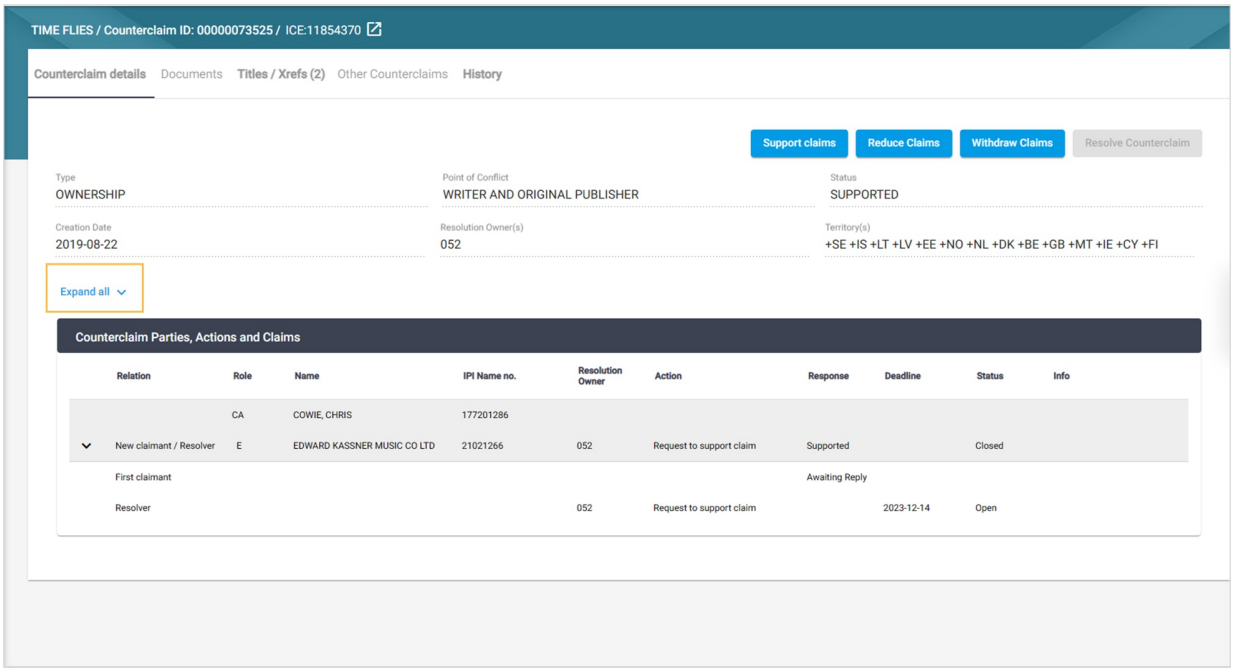


11. To view the details of the counterclaims and where to manage the Counterclaim, click on a Counterclaim ID in the list and this will then take you to the counterclaim details. *NB: You can open a CCID in a new tab using the middle click of your mouse.*



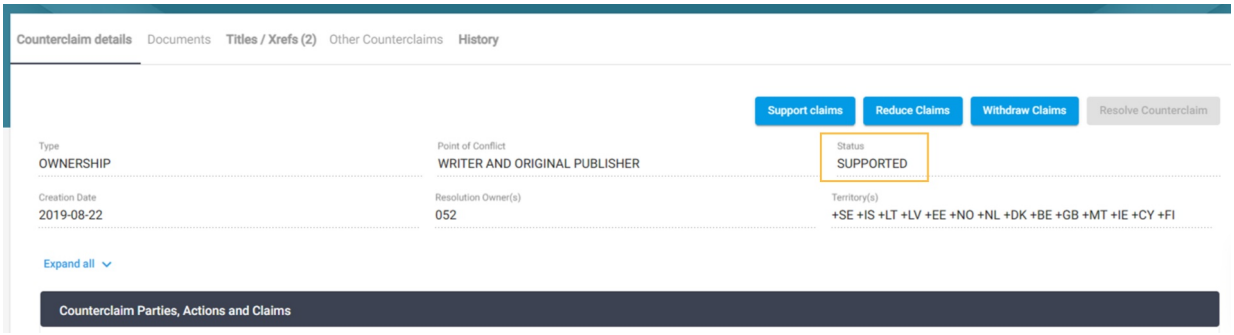
This will take you to the main counterclaim details page.

There is an option to unhide the claims for all of the claimant s and resolvers. Click on the *Expand all* as shown below.



Counterclaim Statuses

From the CC details you can check the counterclaim status.



Counterclaim Statuses go as follow:

Counterclaim Statuses	Descriptions
Awaiting Reply	Both Claimants have been notified: The The New Claimant is asked to supply Supporting Documentation. First Claimant receives (or has access to) an early warning
Supported	New Claimant has supplied Supporting Documentation. First Claimant has been notified & their response is awaited.
Confirmed	Supporting Documentation requirements have been met by all parties i.e. First Claimant has also submitted Supporting Documentation. Involved parties are advised to resolve the dispute.
Resolved	New Claimant has not supplied Supporting Documentation within a specified timeframe; or Member has informed ICE or its Customer Society that it wishes to withdraw its claim; or The claim has been reduced by either Claimant, resolving the Counterclaim; or Resolution Owner has advised that the parties have reached an agreement or that there has been a Court Ruling resolving the dispute.

Counterclaim Attributes

Field	Description
Work Key	You can enter a **ICE Work Key, Titles, Xrefs, or Alliance Tunecode** to search for actions on a specific work
Work Original Title	You can enter a **Work Original Title** to search for actions that are linked to a specific counterclaim
Counterclaim ID	You can enter a **Counterclaim ID** to search for actions that are linked to a specific counterclaim
Resolution Owner	You can select a society to search for actions where the society is Resolution Owner. These values are available: **Blank all Societies, BUMA (023), KODA (040), PRS (052), SABAM (055), STIM (079), TEOSTO (089), TONO (090)**
Counterclaim Type	You can search for actions with a specific counterclaim type. These values are available: **Blank (all types), Author share claim, Authorship claim, Ownership claim, Original claim, Sample claim, Infringement claim, No agreement claim, Breach of contract claim**
Counterclaim Status	You can search for actions with a specific counterclaim status. These values are available: **Blank (all statuses), Awaiting Reply, Confirmed, Resolved, Supported**
Action Type	You can search for actions with a specific status. These values are available: **Blank (all statuses), Closed, Open**
Action Owner	You can enter an **IPI Name Number** or "**ICE**" to search for actions belonging to a specific Action Owner. Message displayed when you hover over info icon: "**Enter ICE or an IPI Name Number"**
Creation Date	You can enter a date **(YYYY-MM-DD)** or select a date from calendar to search for counterclaims that were created on the given date.
Action Deadline from and Action Deadline to	These fields allow the user to search for counterclaim actions based on deadlines:
	* If no deadline date is entered, then any action is returned independent if it has a Deadline date assigned or not.
	* If **Action Deadline From** is entered, then any action is returned if it has a deadline on the given date or later.
	* If **Action Deadline** to is entered, then any action is returned if it has a deadline on the given date or before.
	* If **Action Deadline from** and **Action Deadline** to is entered then any action is returned if it has a deadline between the given date range.
Reset	When you click on this button, the system will reset the filter settings to default (all Blank)
Apply filter	When you click on this button, the system will carry out a search with the selected search input.

View Counterclaim Details

View Counterclaim Details

Video

Click here to download a video

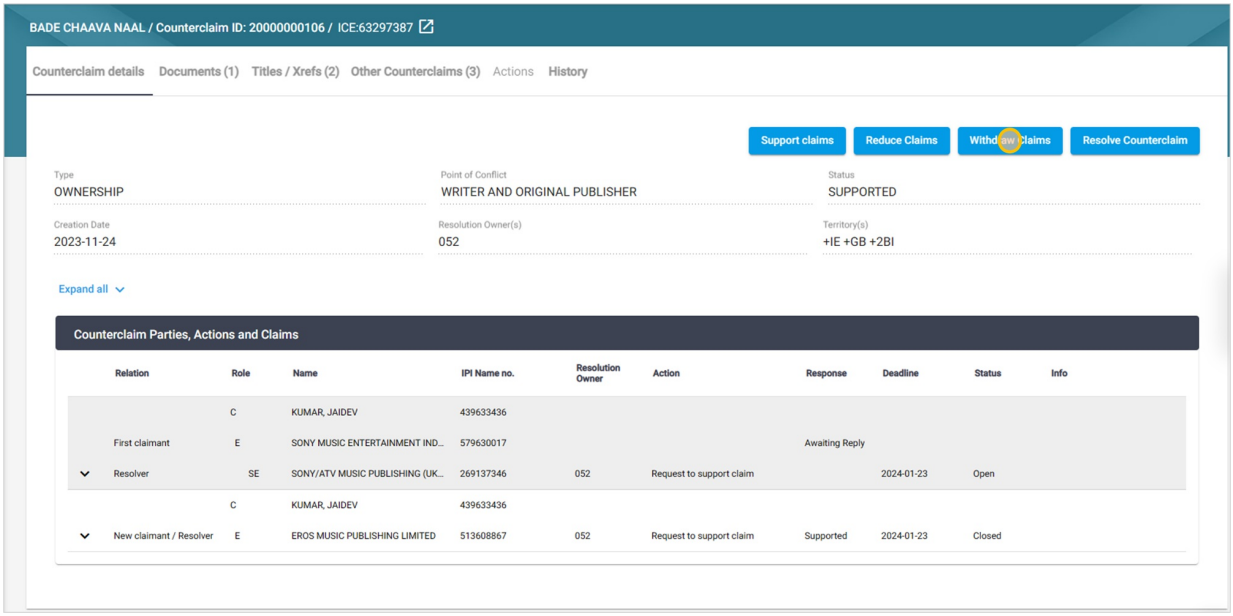
Withdraw Claim as Publisher User

Introduction

As part of the counterclaim process, a Resolver may decide to withdraw their/their Claimant's claim. This action does not imply direct edits to any claims, but rather allows the user to provide ICE with confirmation to relinquish the claim(s). This user event generates an action on ICE (Withdraw claim) and authorizes ICE to remove the impacted claim(s) from the work. The counterclaim will be resolved if possible.

Getting Started

1. With the **Counterclaim Details** tab open, click the **'Withdraw Claim'** button.

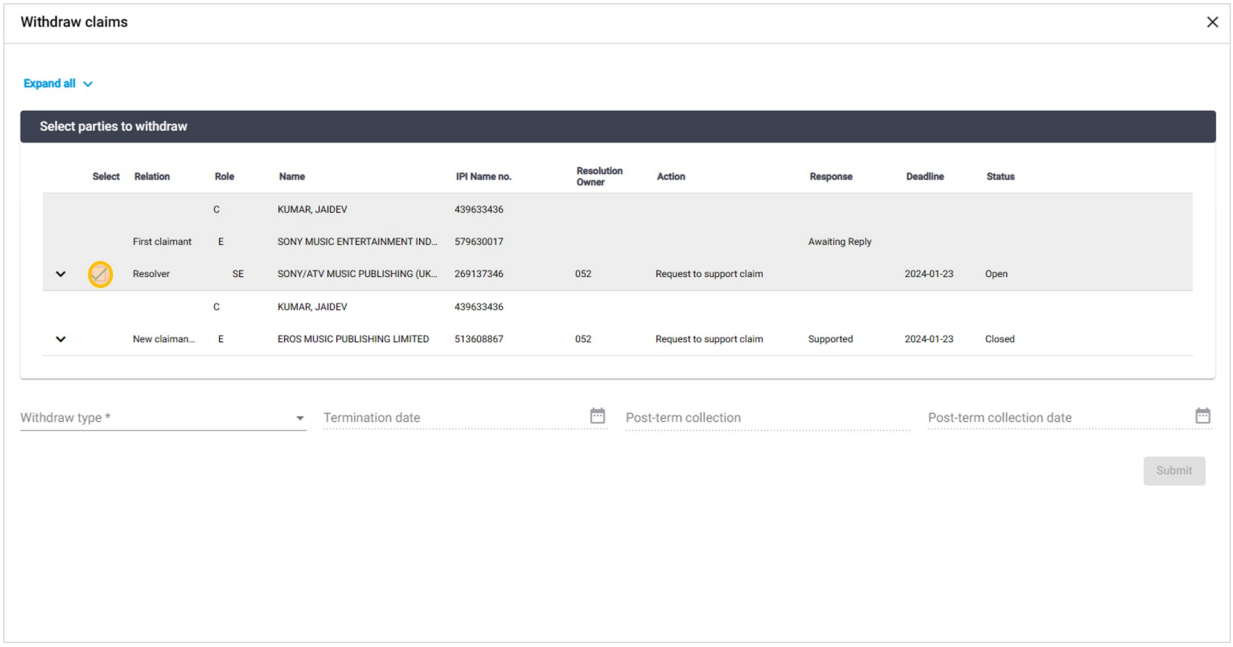


Note

Validations and Controls

- **'Withdraw Claims'** button is only activated when the **Counterclaim Status** displays **Awaiting Reply**, **Supported** or **Confirmed**
- When Counterclaim status displays **Resolved**, the '**Withdraw Claims**' button and the ensuing withdraw claim process is disabled
- Publisher users cannot withdraw their claim when the claim status is **"CLAIM_NOT_SUPPORTED"** or already **"WITHDRAWN"**

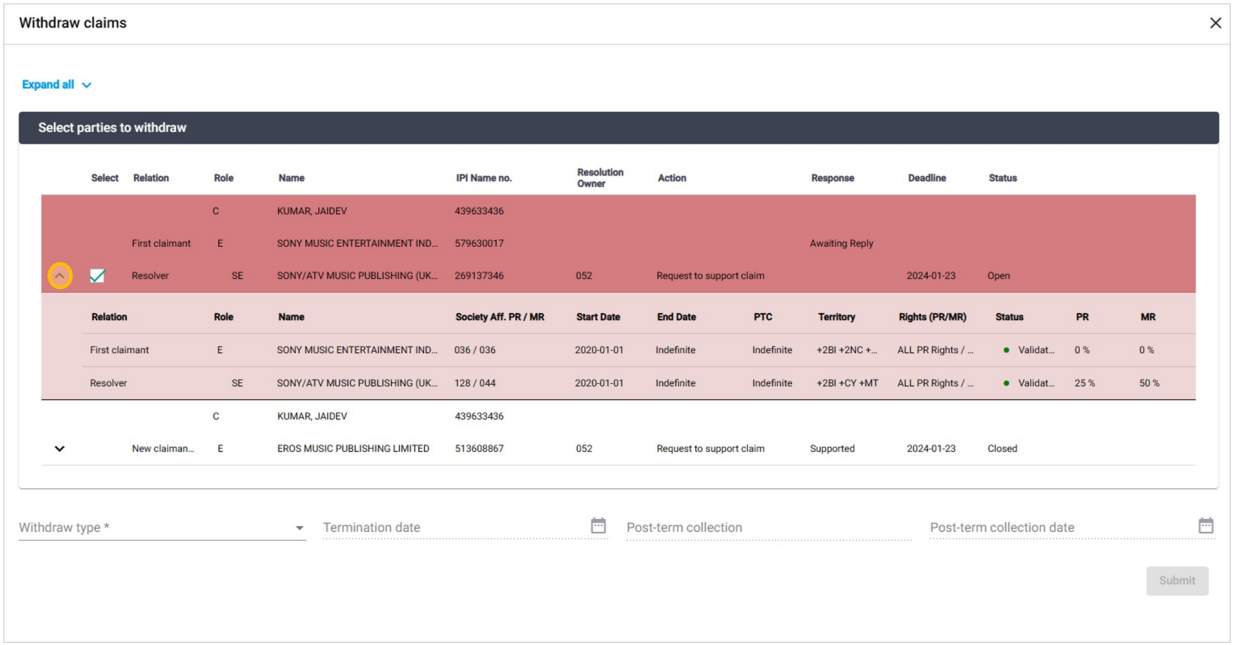
2. The **Withdraw Claim** window opens. Select the action button for Resolver by ticking the box.



Select parties to withdraw

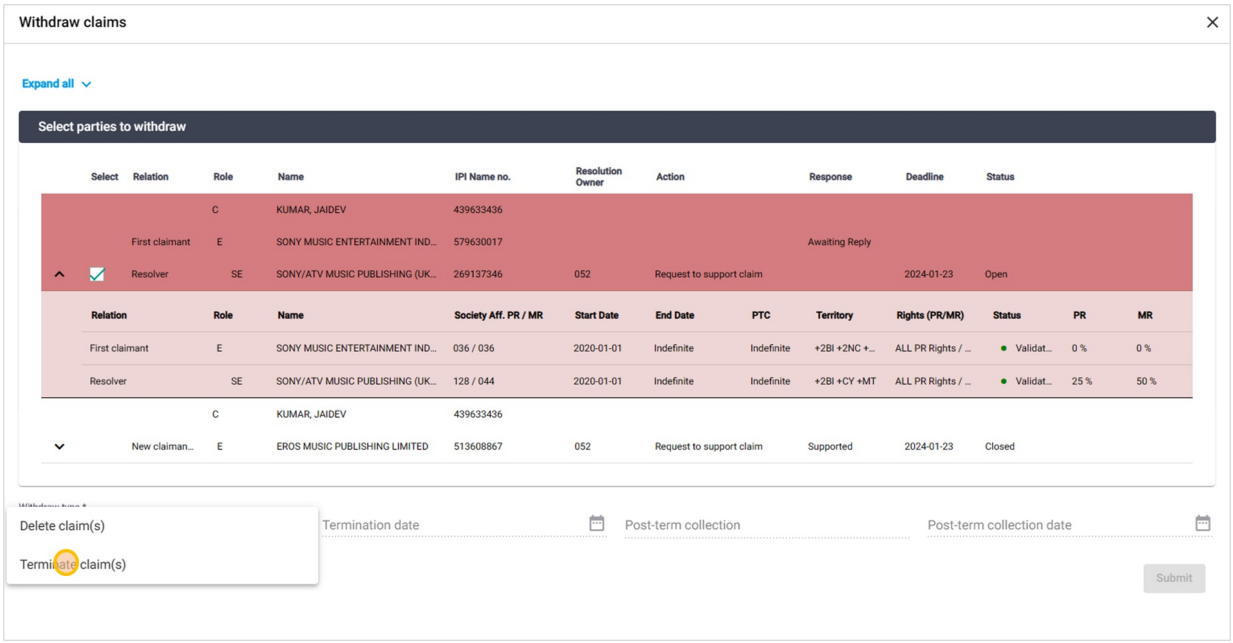
Label	Description
Relation	This column displays the relation type of the counterclaim party as First Claimant, New Claimant or Resolver
Role	Displays the claimant's role code (e.g. SE)
Name	Displays the IP name of the associated claim
IPI Name No.	Displays the IPI Name Number (for unidentified IPs the field will be blank)
Resolution Owner	Displays the society code of the Resolver's Resolution Owner Society
Action	This column displays the Action Type the counterclaim party need to take. Action type are only set and displayed on counterclaim parties with relation type Resolver.
Deadline	Displays the Resolver's action deadline, if applicable
Response	Displays the action response of Claimant and Resolver
Status	Displays whether the current action is Open or Closed.

3. Click the **arrow** to expand and review the details of the claim.

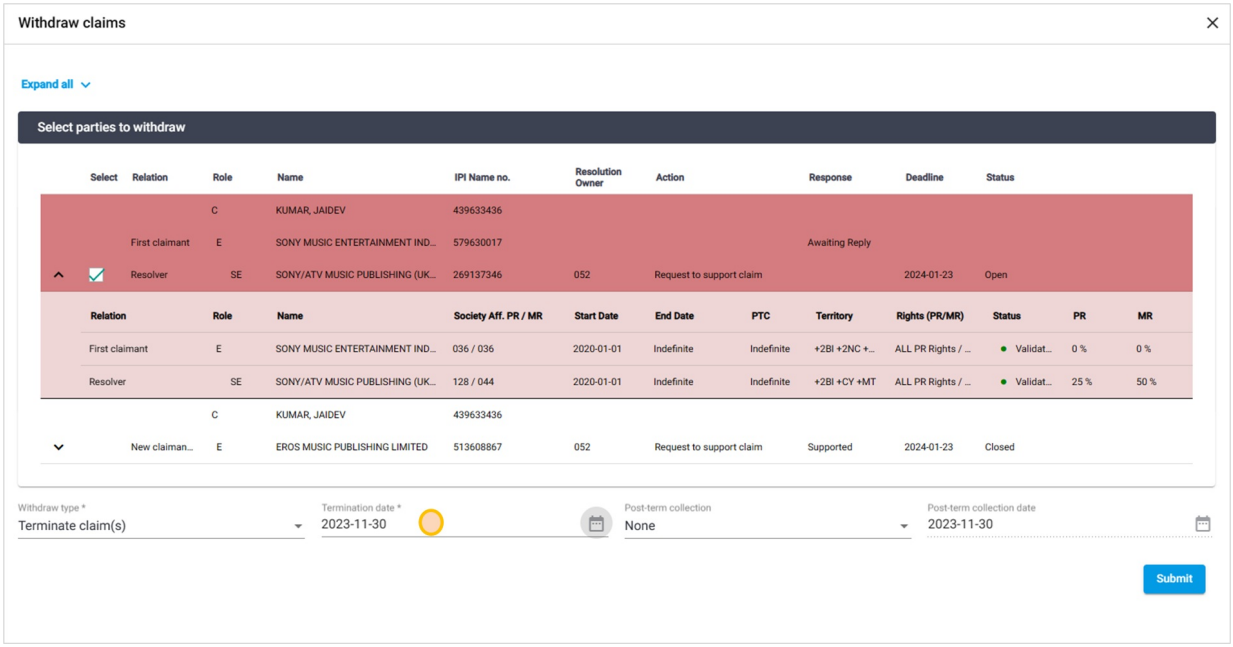


4. From the **'Withdraw Type'** drop-down arrow select select one of the following Withdraw Types:

- Delete claim(s)
- Terminate claim(s)



5. If you select **'Terminate'** Withdraw Type you must provide a **Termination Date.**



This Withdraw type also allows you to provide information about the post-term collection. Three options are available:

- None (default value)
- Until Date (date picker)
- Indefinite

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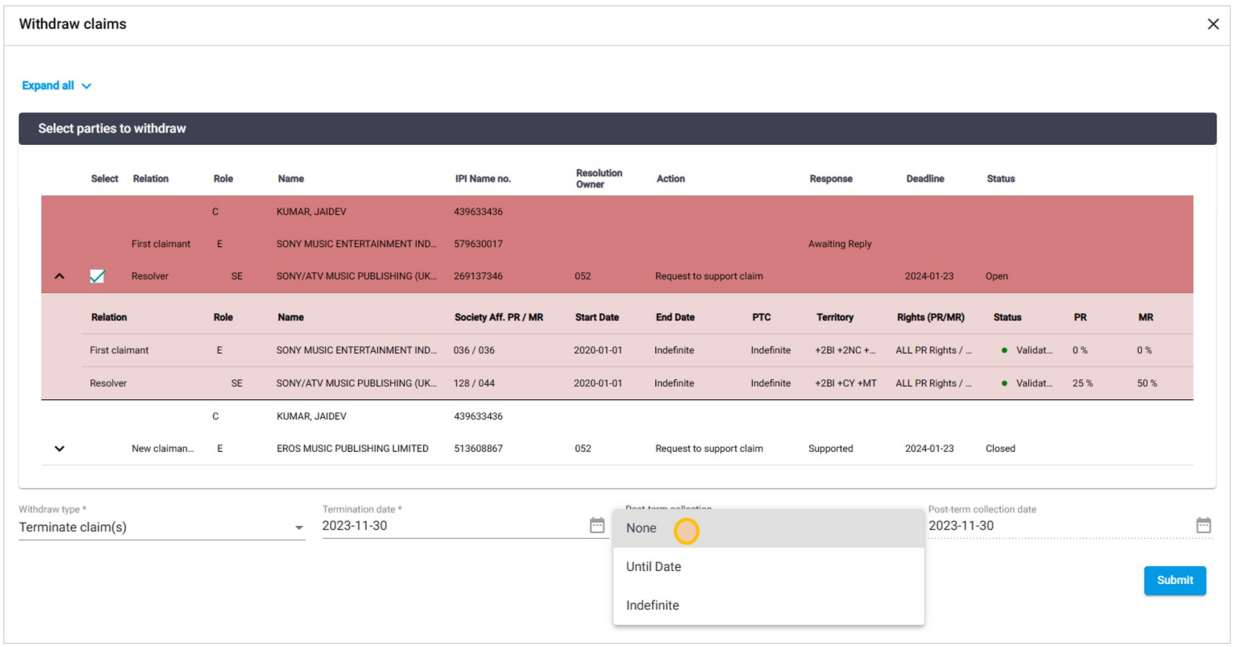
6. Select an option for '**Post-term Collection**' drop-down list you must provide a **Post-term collection Date.**



Note:

- If '**None**' is selected the post-term collection is automatically set to termination as a default.
- If '**Until Date**' is selected then you can select a future date.
- **Indefinite** indicates there is no end date.

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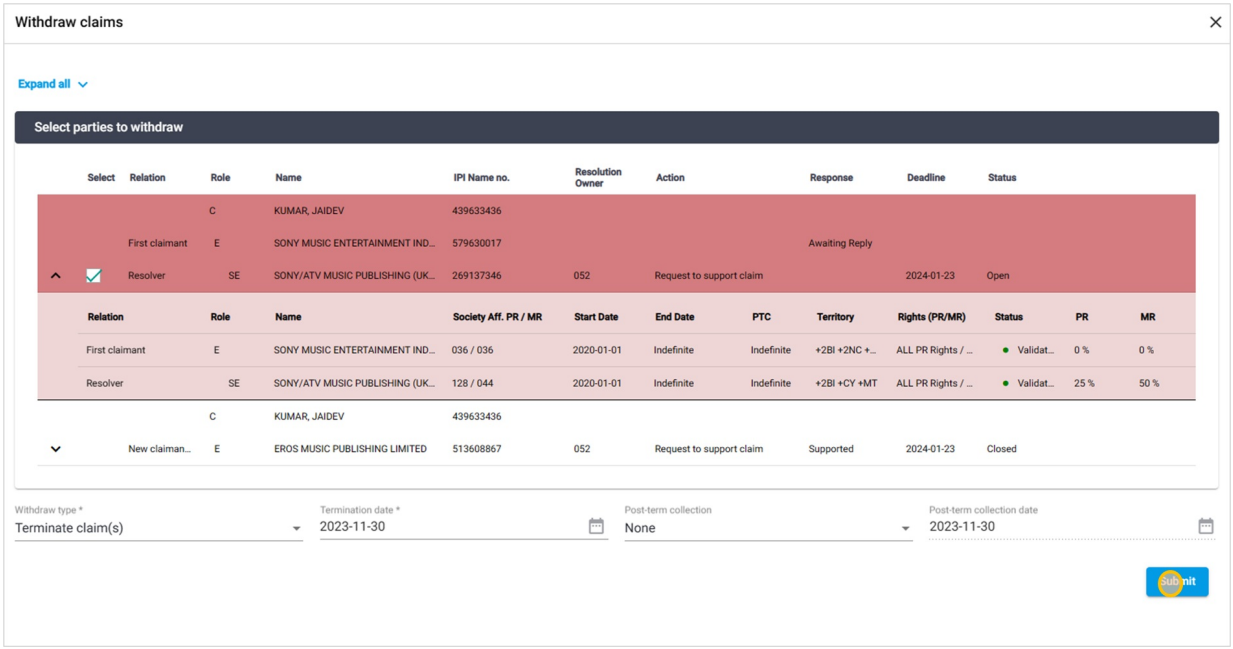
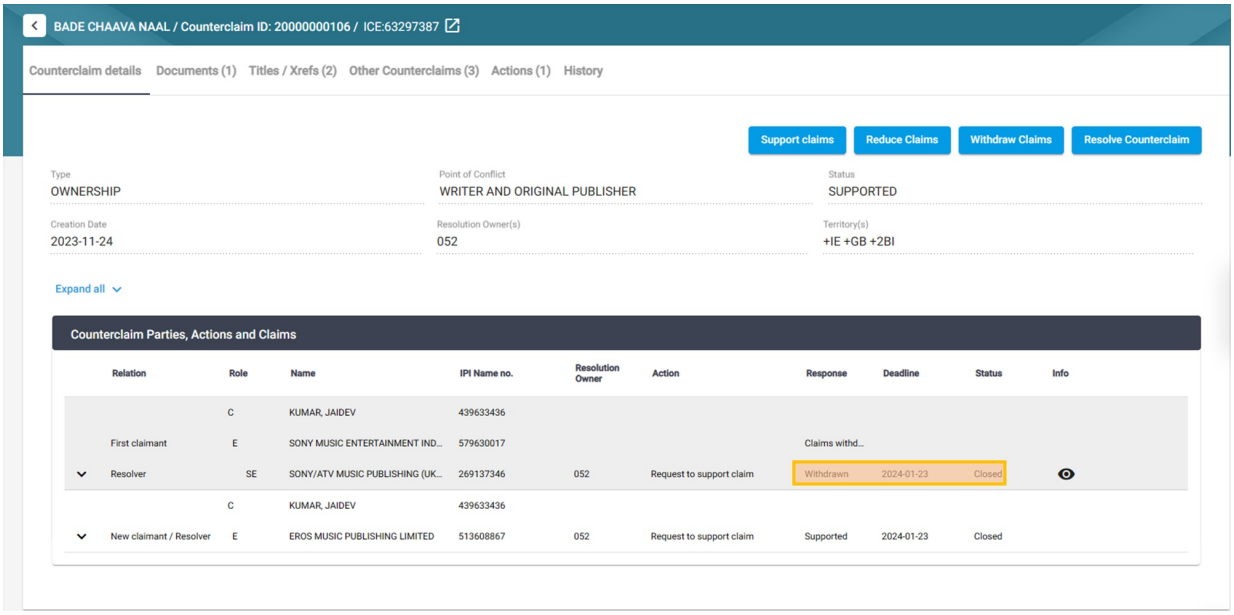
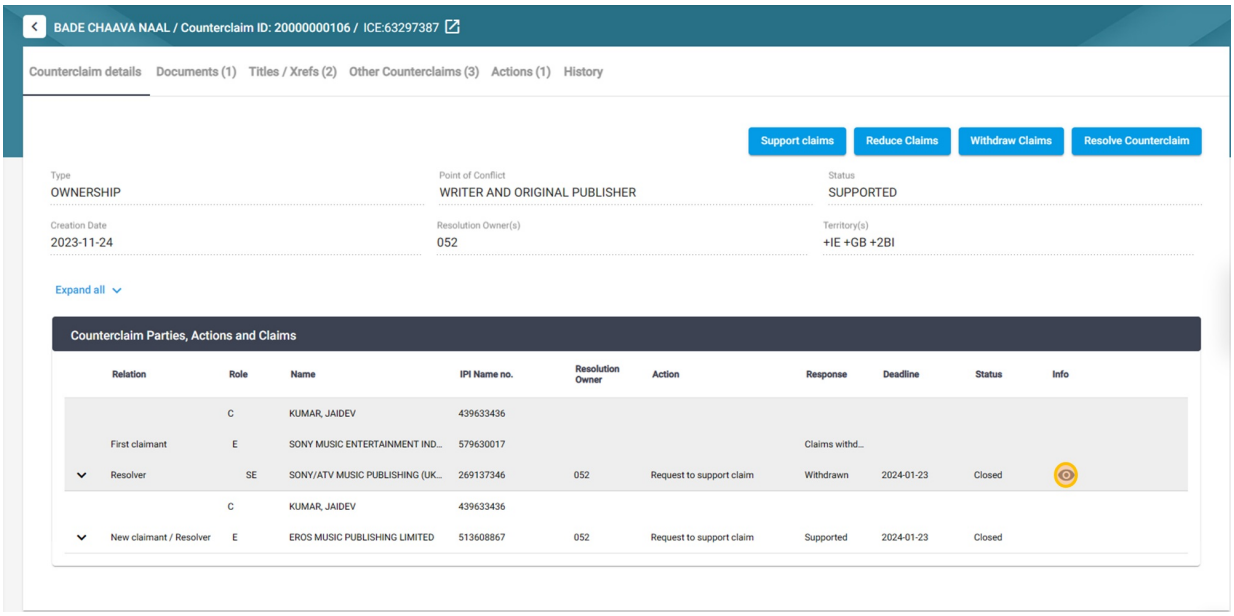
7. Click the **Submit** button.

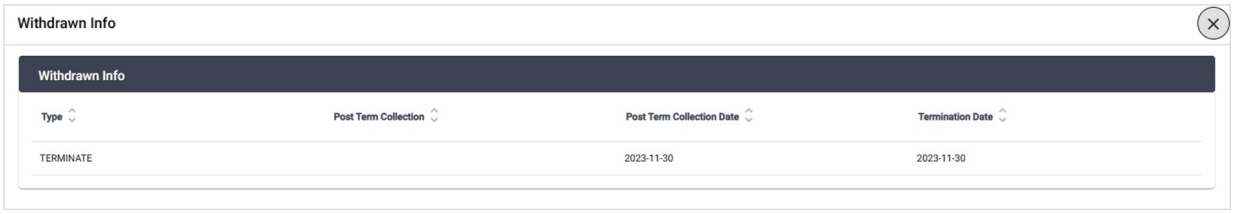


8. Navigate back to the **Counterclaim Details** tab where the actions have been recalculated by the system. The counterclaim has been updated to reflect **Withdrawn** response and **Closed** status.

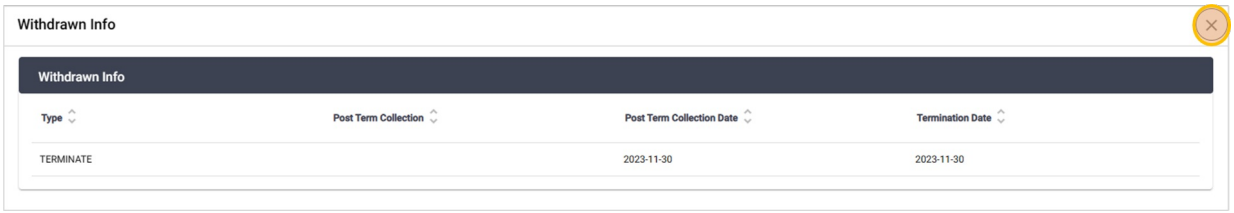


9. Click on the **Eye** icon to view the information about the withdrawn claim response.





10. Click the **X** to close the screen.



Tip!

Cancel a counterclaim
The user can cancel the Withdraw claim process at any point before submitting the action. If the user clicks on the Cancel button, they are returned to Counterclaim Details tab with no changes to the counterclaim.

Reduce Claim as Publisher User

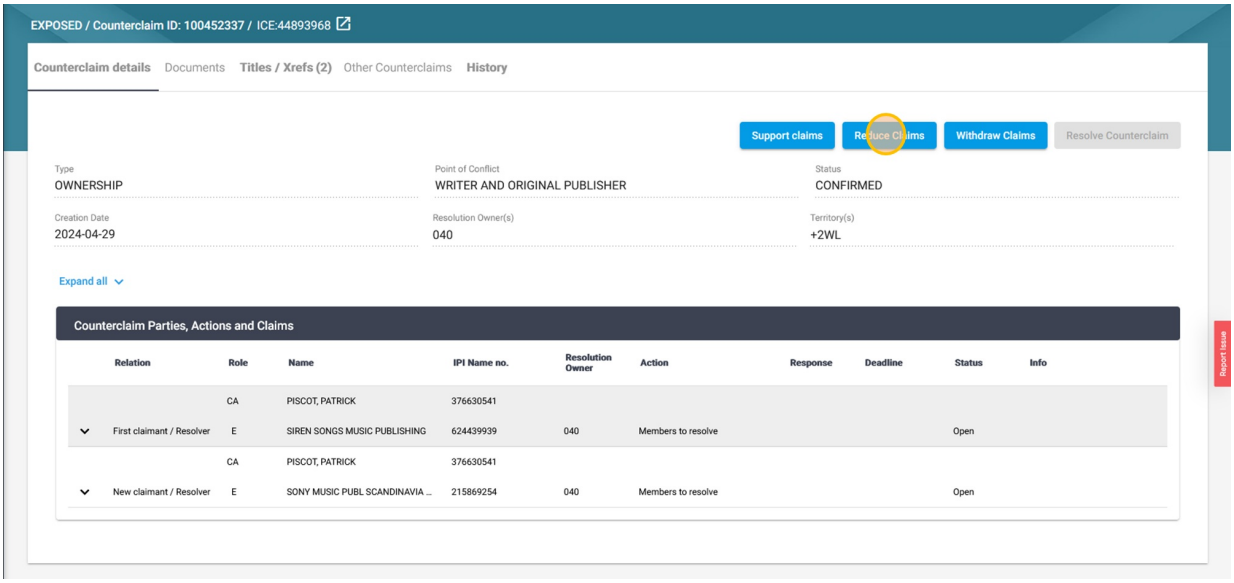
Reduce Claim as Publisher User

Introduction

As part of the counterclaim process, a Resolver may decide to reduce their/their Claimant's claim. This action does not imply direct edits to any shares, but rather allows the user to provide ICE with new share values for claims associated with counterclaim claimant groups. Reducing a claim will create an action on ICE to update the work and resolve CC when possible.

Getting Started

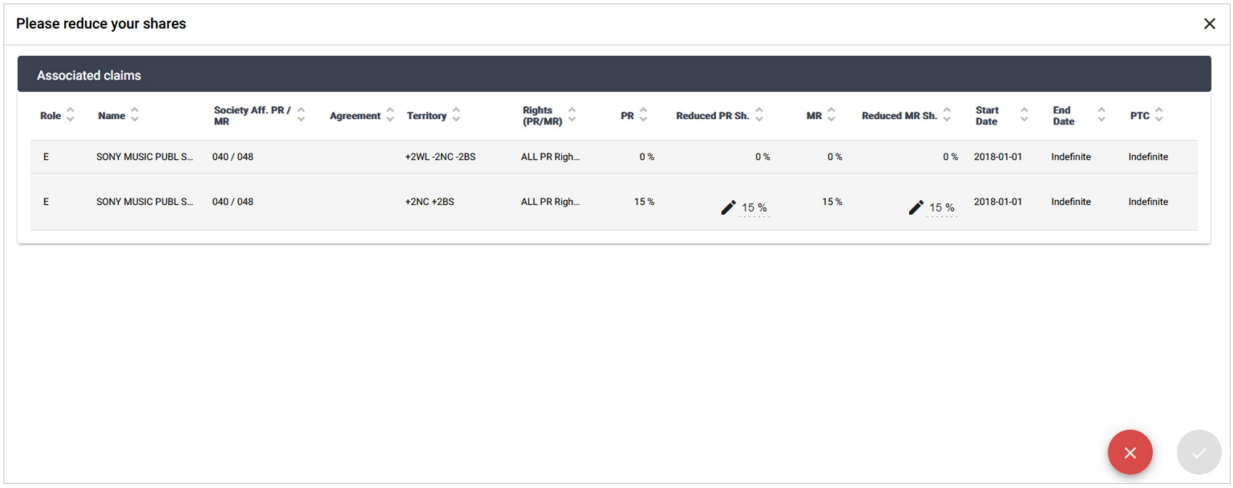
1. With the counterclaim details open, click the '**Reduce Claim**' button.



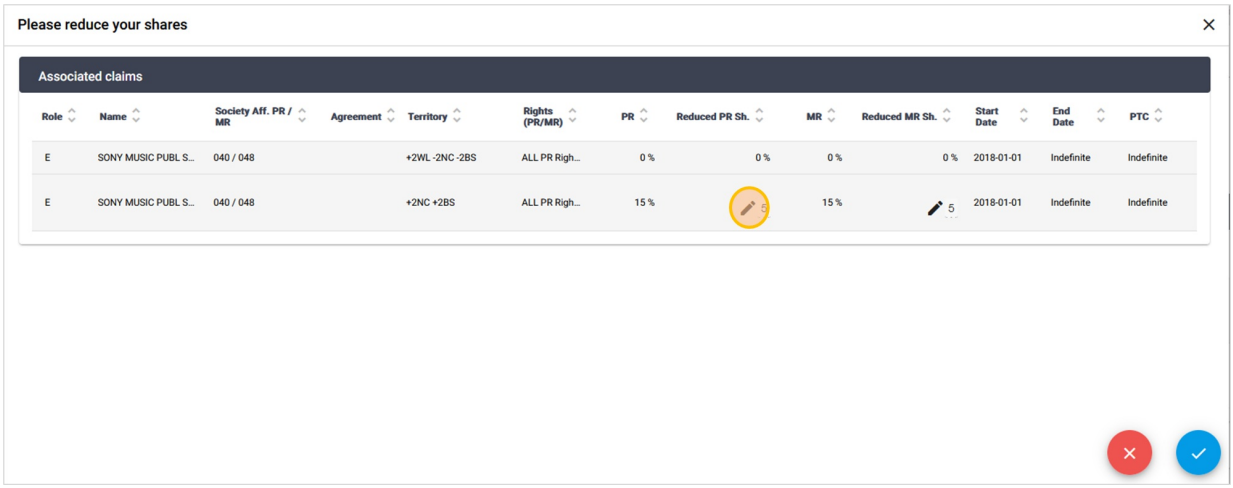
Validations and Controls

- '**Reduce claims**' button is only activated when Counterclaim Status is **Awaiting Reply**, **Supported** or **Confirmed**.
- When Counterclaim Status is **Resolved**, the '**Reduce Claims**' button and the ensuing reduce claim process is disabled.
- You can only submit claim reduction if you have entered a PR share or MR share that is lower than the current share.

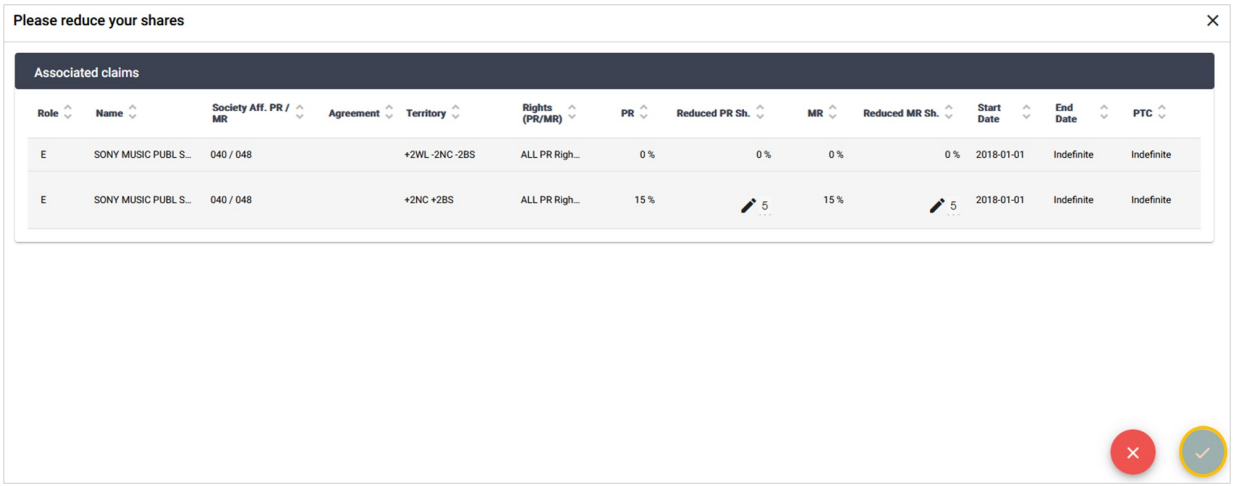
2. The '**Reduce your shares**' window opens.



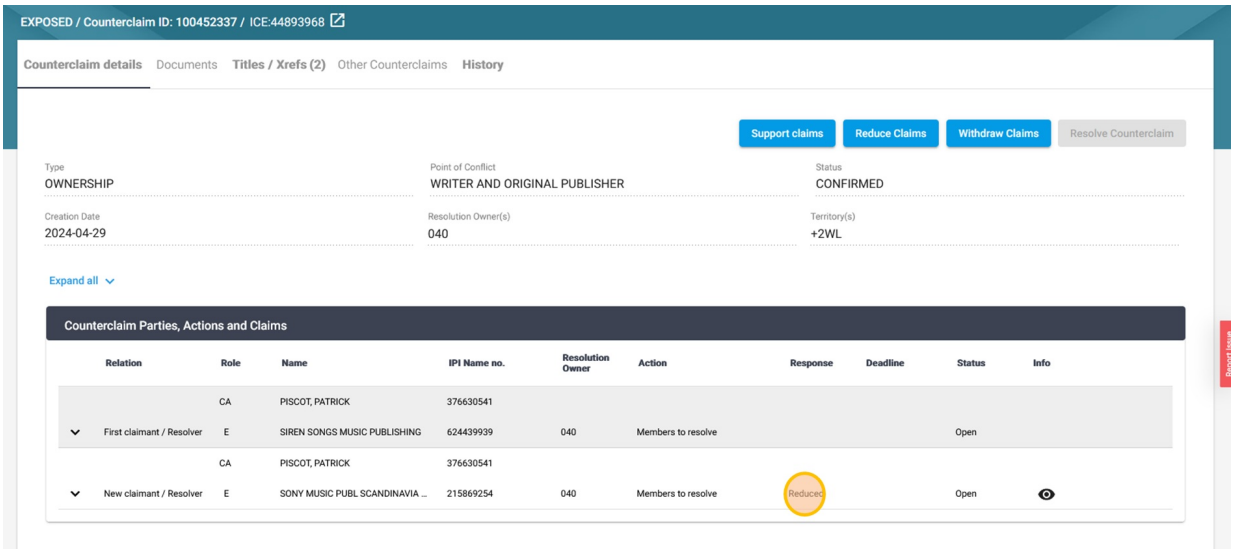
3. Enter the **'Reduced PR Share'** and/or **'Reduced MR Share'** using the **pencil** icon to reduce the share percentage.



4. Click the **Submit** button.

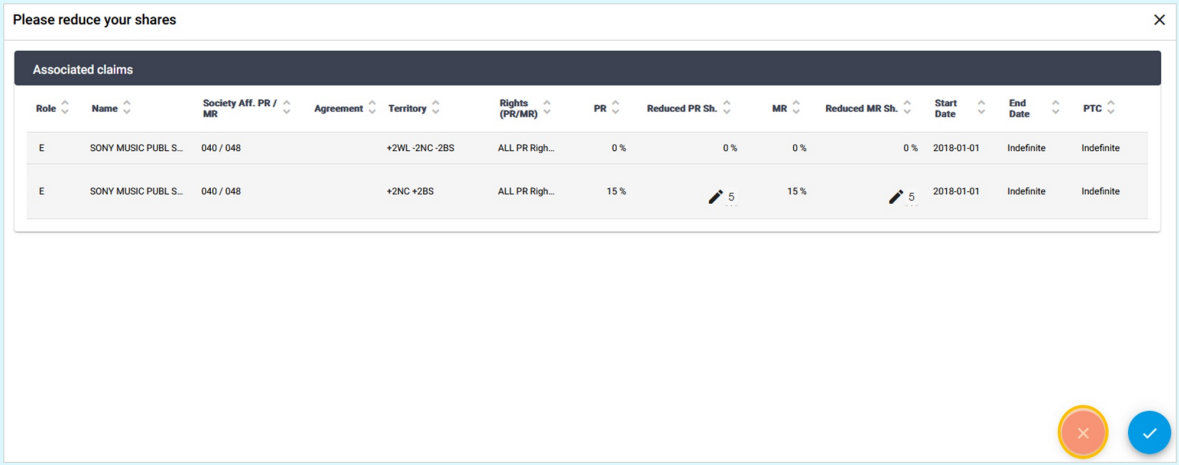


You are navigated back to counterclaim details with a message in the snack bar that says *"Thanks! We received your request"*.

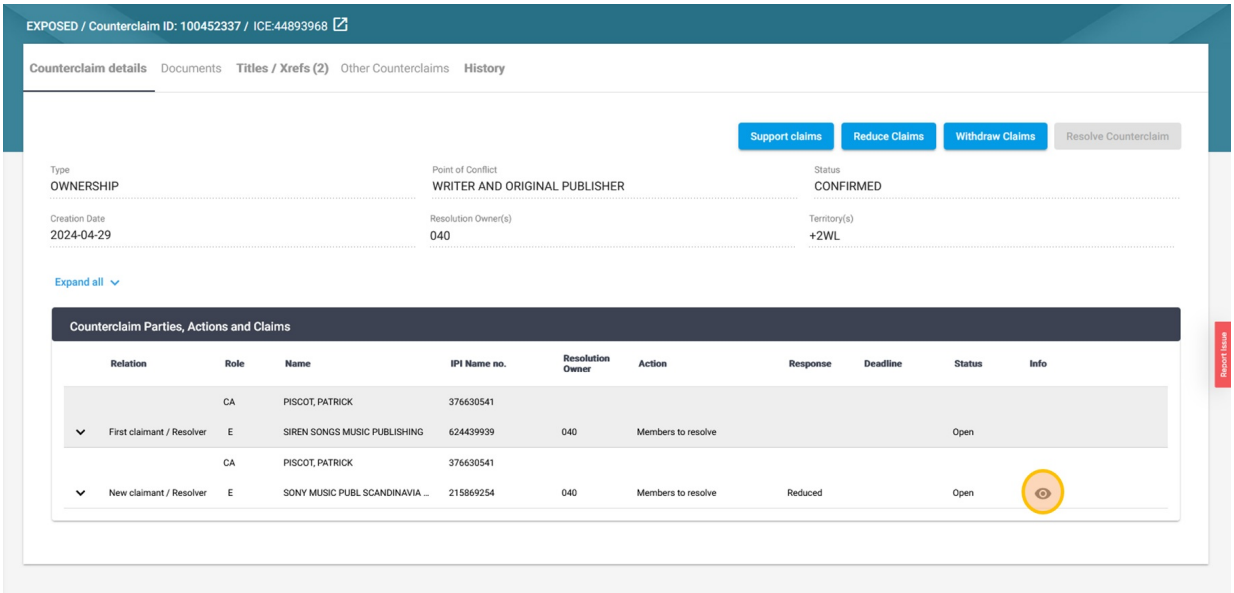


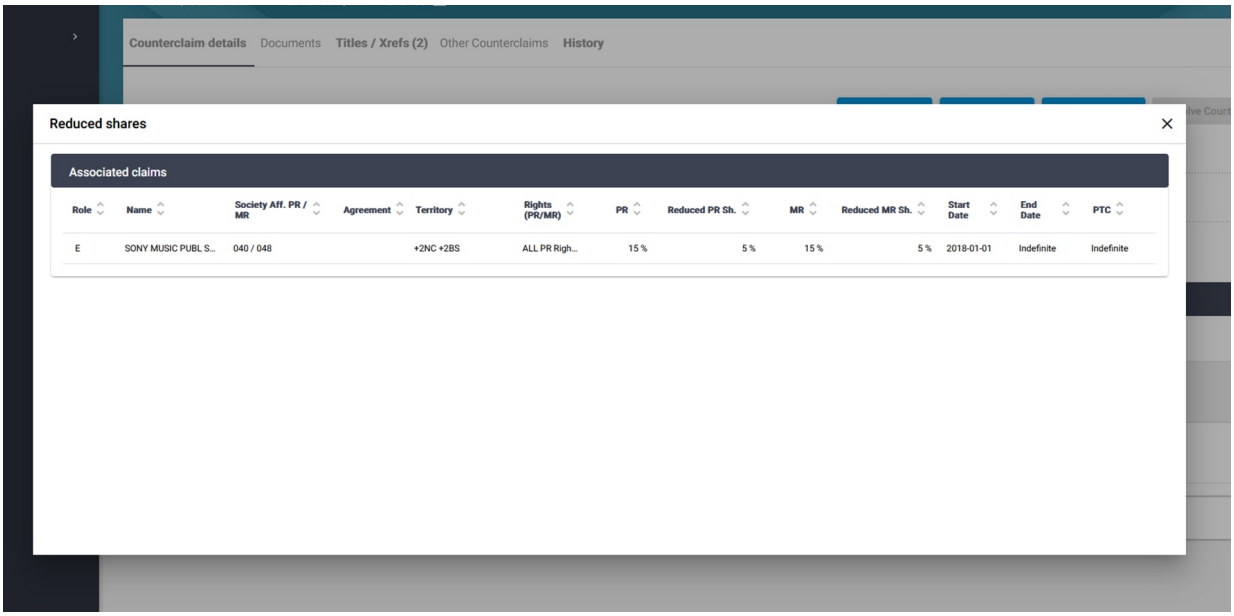
Cancel a counterclaim

The user can cancel the Reduced claim process at any point before submitting the action. If the user clicks on the Cancel button, they are returned to Counterclaim Details and nothing will change on the counterclaim.



5. Click the eye icon to expand and view the reduced claim details.




Counterclaim details
Documents
Titles / Xrefs (2)
Other Counterclaims
History
Reduced shares
Associated claims
Role
Name
Society Aff. PR / MR
Agreement
Territory
Rights (PR/MR)
PR
Reduced PR Sh.
MR
Reduced MR Sh.
Start Date
End Date
PTC
E
SONY MUSIC PUBL S...
040 / 048
+2NC +2BS
ALL PR Righ...
15 %
5 %
15 %
5 %
2018-01-01
Indefinite
Indefinite

Support Claim as Publisher User

Support Claim as a Publisher User

Introduction

Publishers and Creators who are Resolvers in a counterclaim may be required to support their claim as part of the counterclaim process. By supporting the claim via the counterclaim module, the Resolver is maintaining their claim(s) on the work.

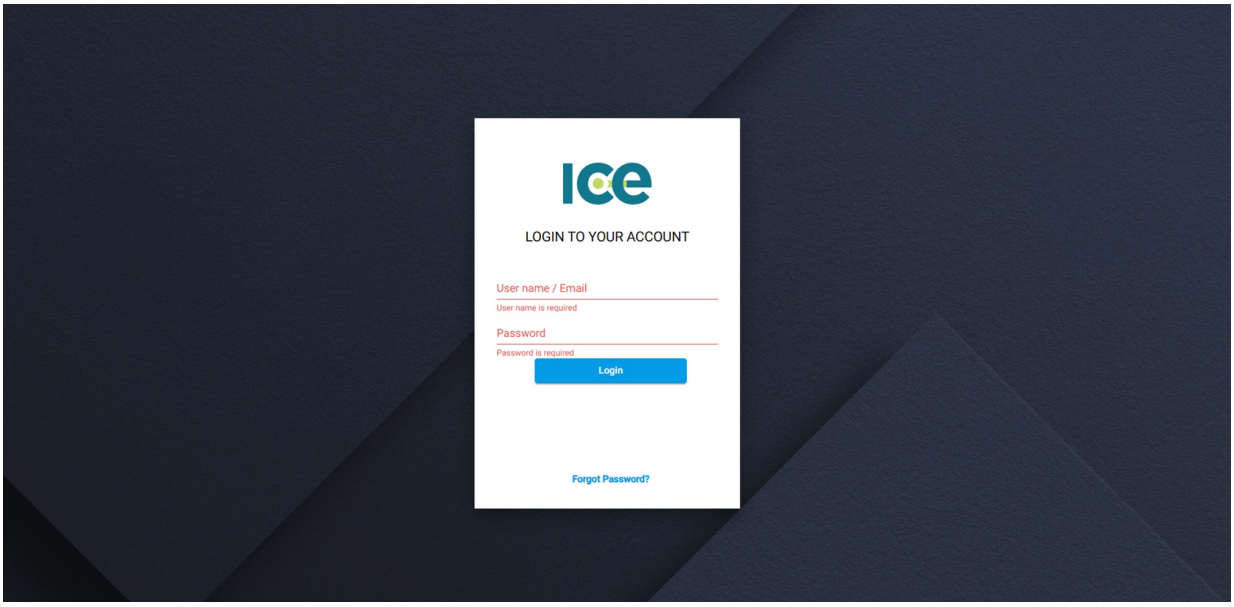
Whether a Resolver is required to support the claim and upload supporting documentation, is determined by their society (i.e. the society that has been assigned as Resolution owner for the Resolver). See When is it required to upload supporting documentation?.

Video

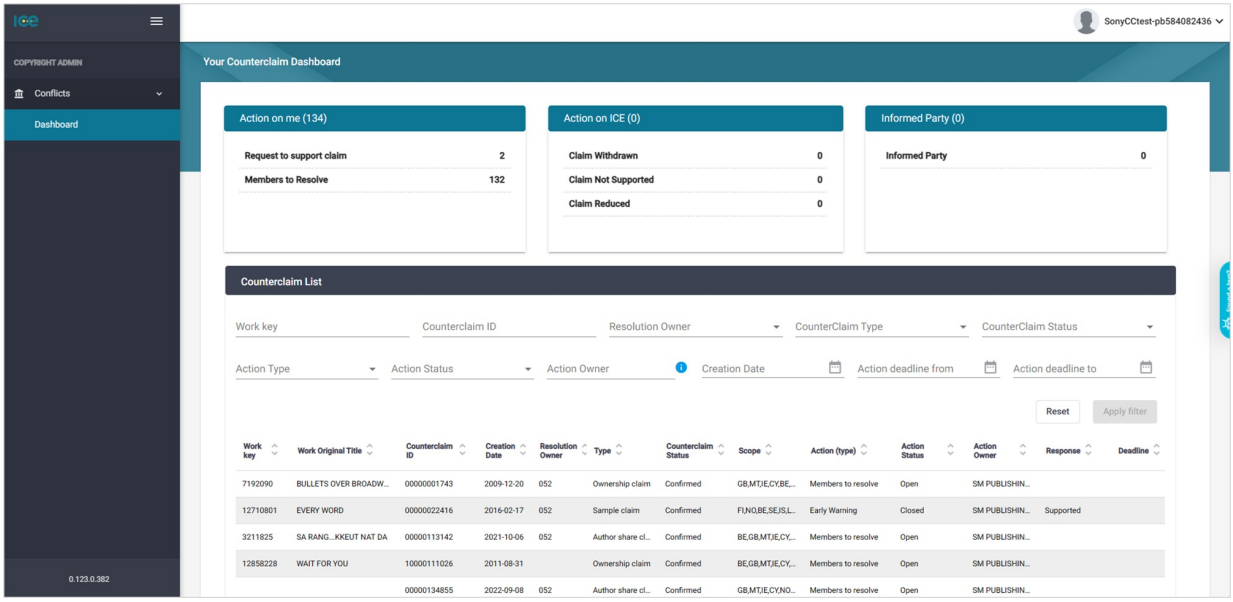
Support claim as Society and Publisher (2).avi

Getting Started

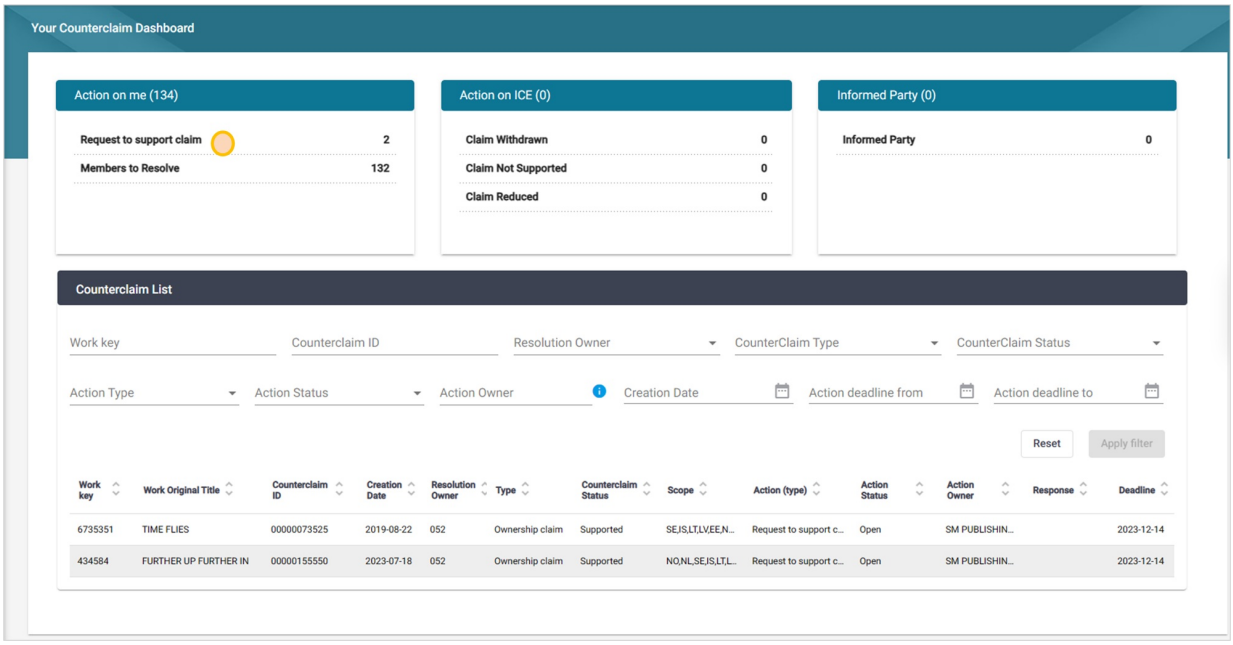
1. Login to **Cube** with a **Publisher** role.



2. Select '**Dashboard**' found under the **Conflicts** module.

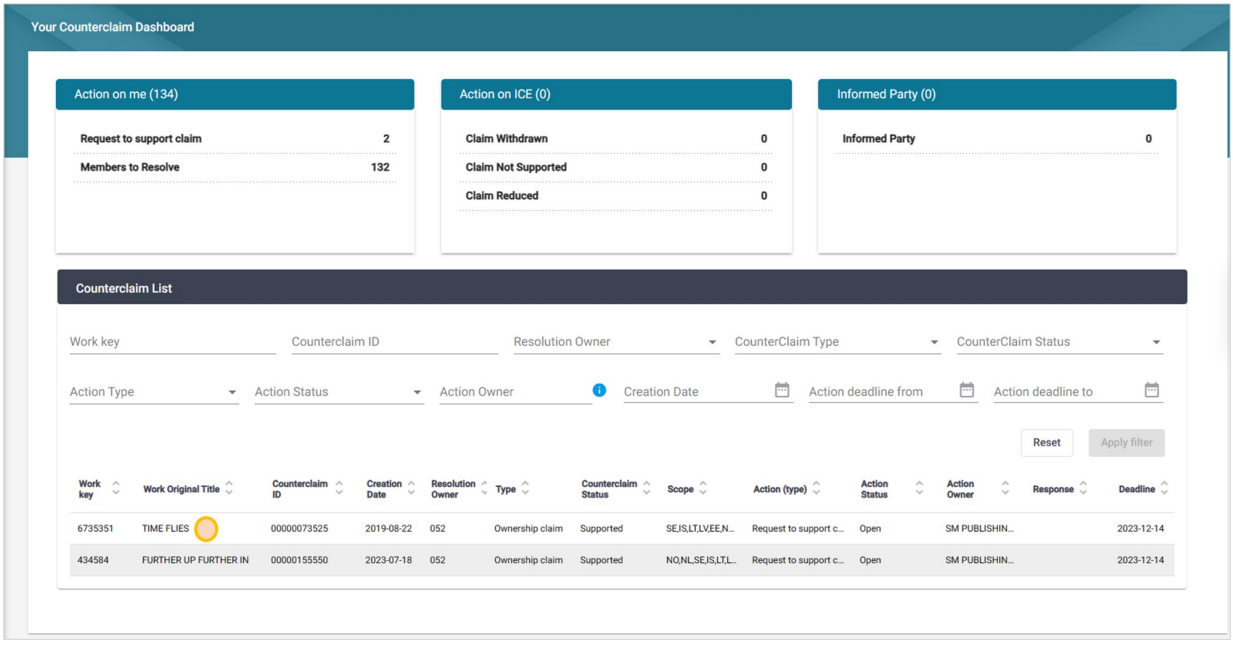


3. Search for actions with '**Support Claim**', by clicking on '**Request to Support Claims**'

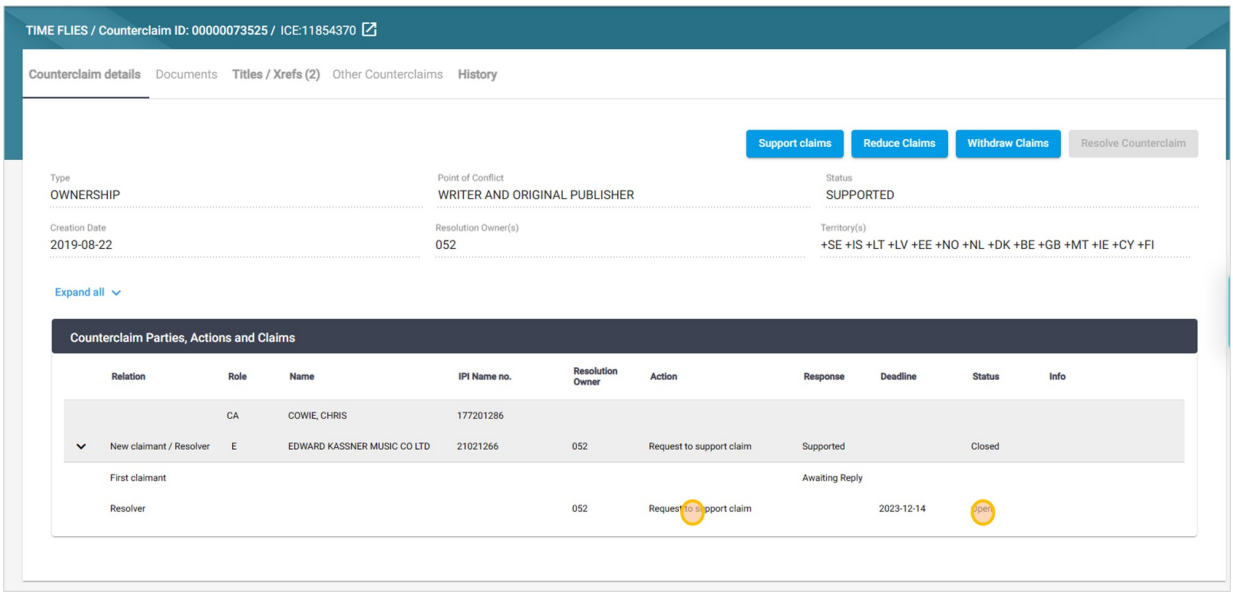


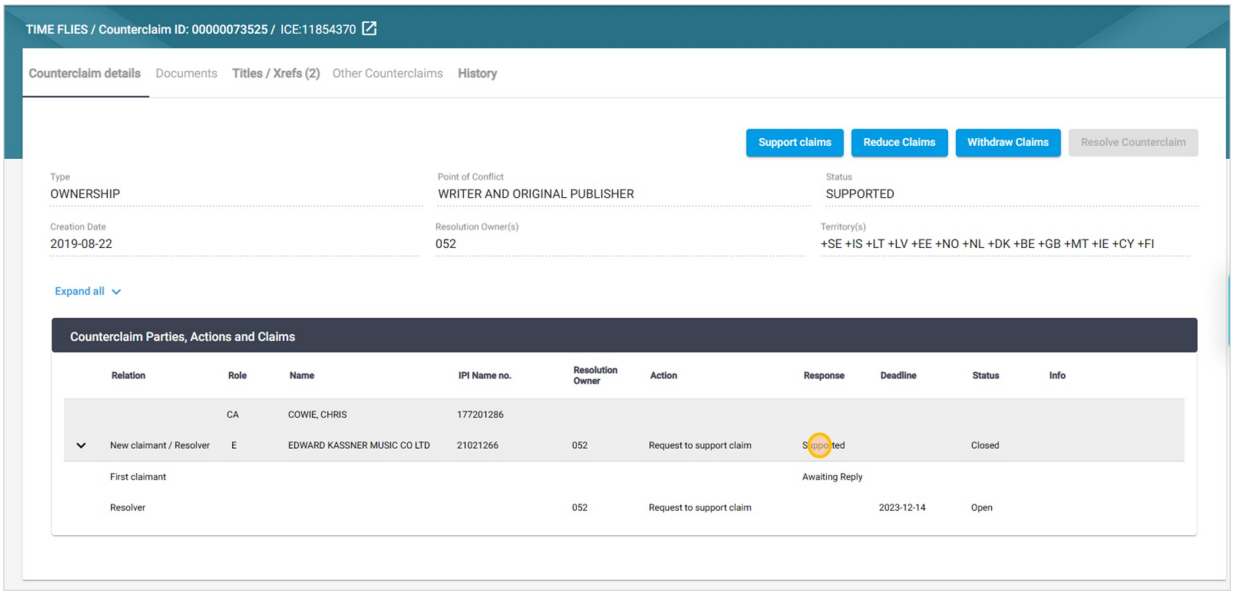
Two are visible in the screenshot.

4. Open up a counterclaim from the list by clicking directly on the '**Counterclaim ID**'.



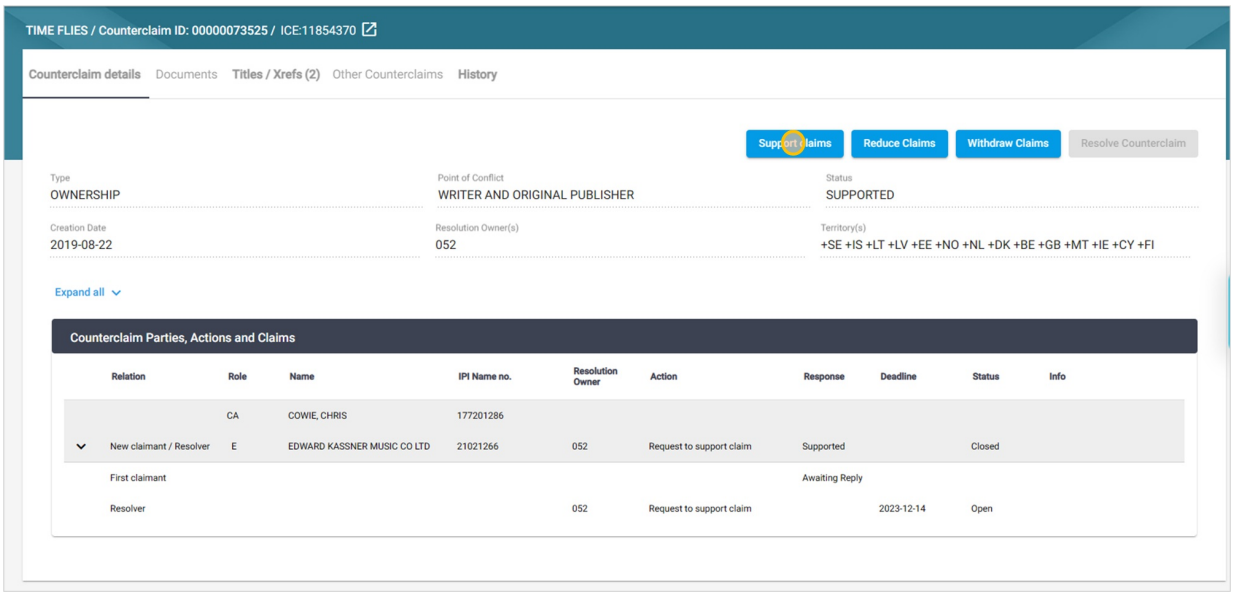
5. The '**Counterclaim Details**' screen is displayed and the action '**Request Support Claim**' and it is has an open status and the new claimant has supported.





6. No documents visible. Documents shared or not shared - won't be able to download unless it shared.

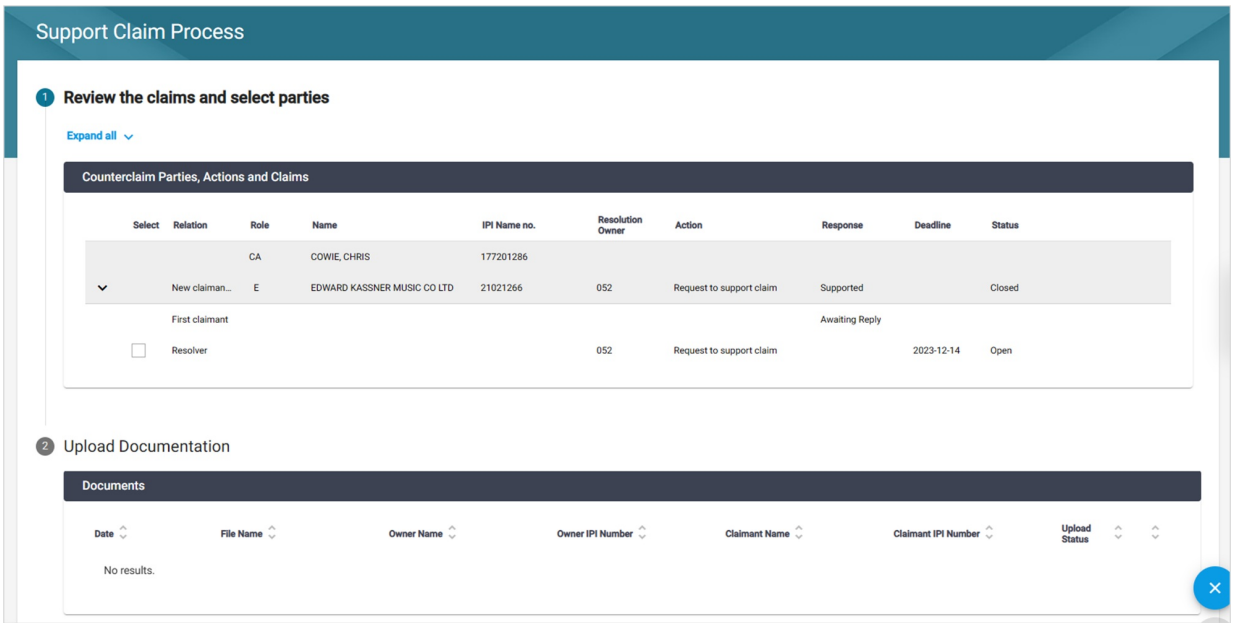
7. To support the claim, click on the '**Support Claim**' button.



Validations and Controls

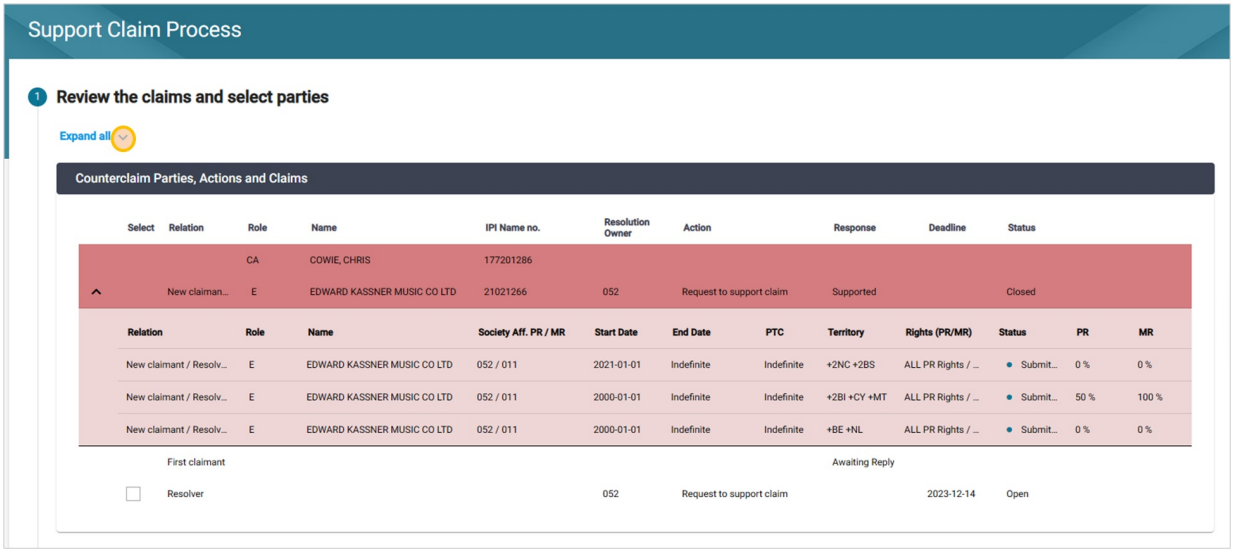
- The button **Support Claims** is only available to users when Counterclaim Status = Awaiting Reply, Supported or Confirmed.
- When the Counterclaim status = Resolved, this button and the ensuing support claim process is disabled for all users.
- A user is not allowed to select and support a claim if the latest action status is ‘Closed’ (when a user has withdrawn, not supported or supported an action).

8. You are navigated to the support claim process screen.

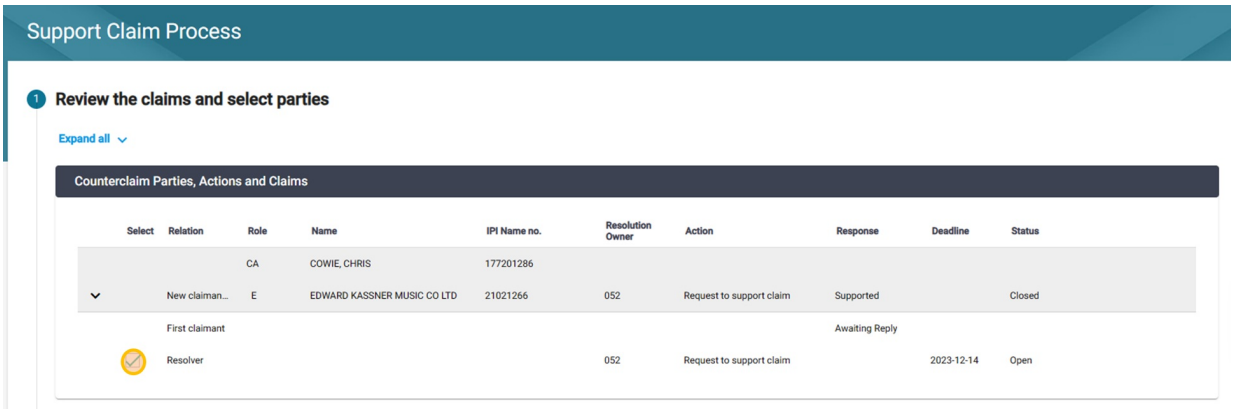


From here you can review the claims and select the parties.

9. You can expand to to see details about the claims that are involved.



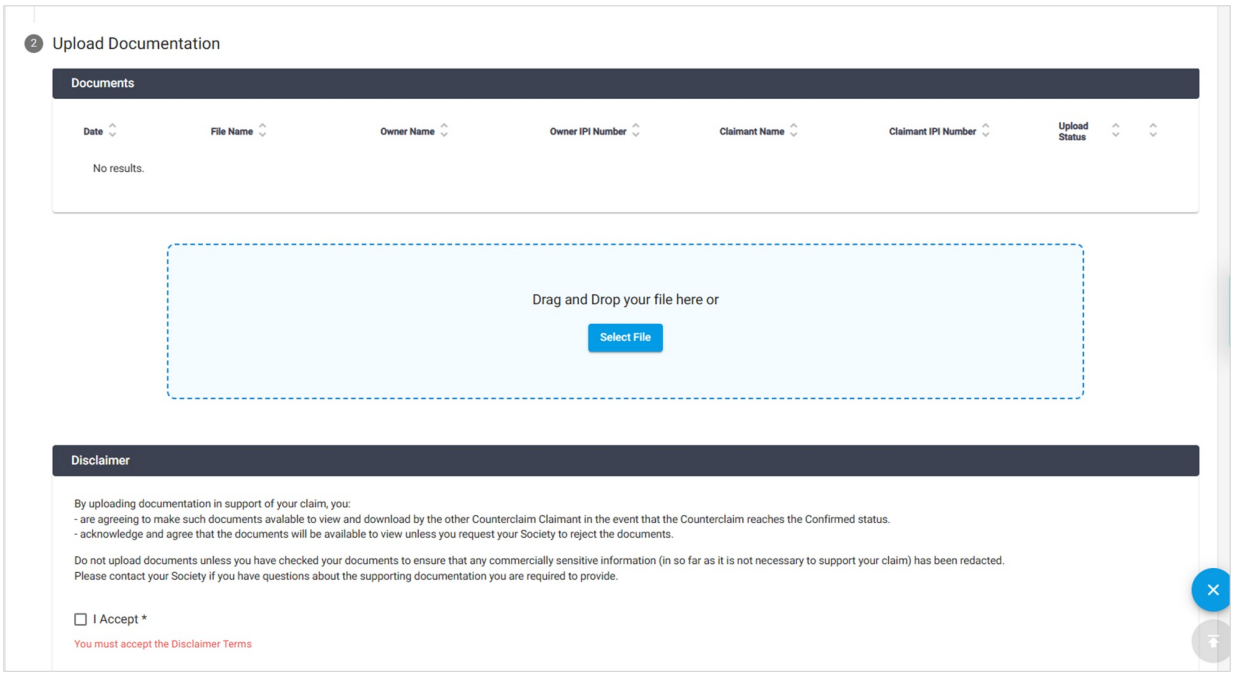
10. To support claim select the **action** by clicking the check box.



Note

You can only select actions where you are the resolver.

11. Upload documentation for the resolver.

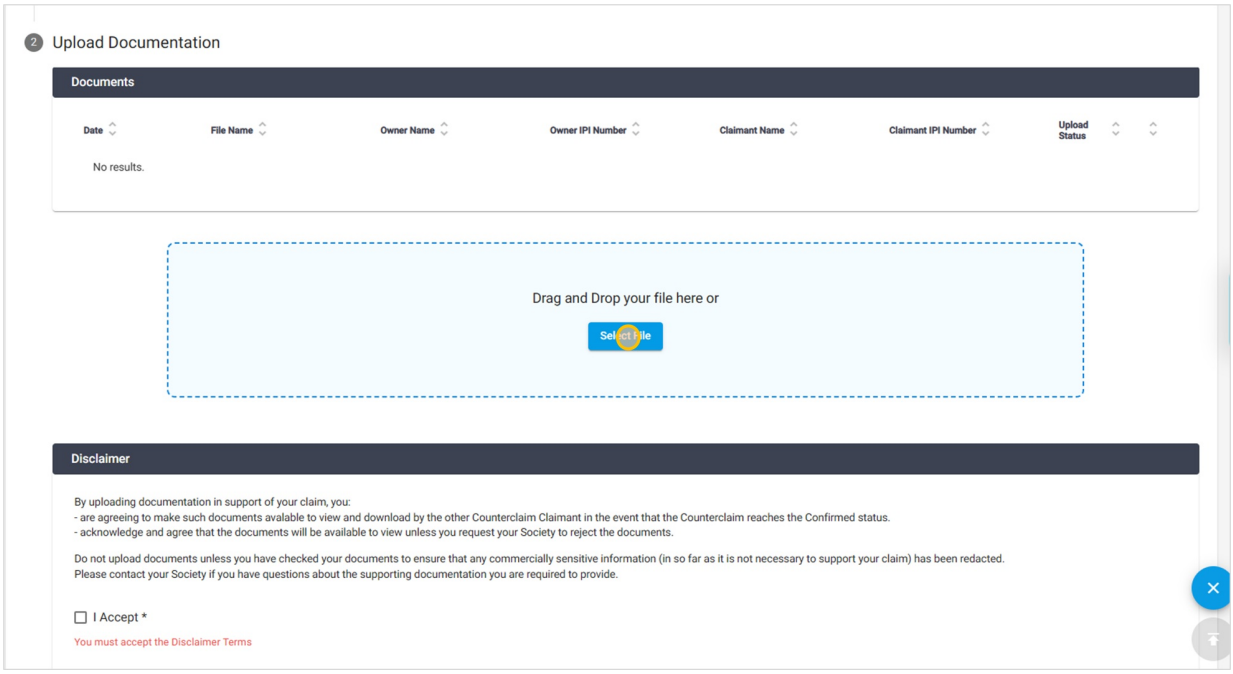


Note

This action is only required if if the society requires documentation to be uploaded.

12. There are two options to upload the documents.

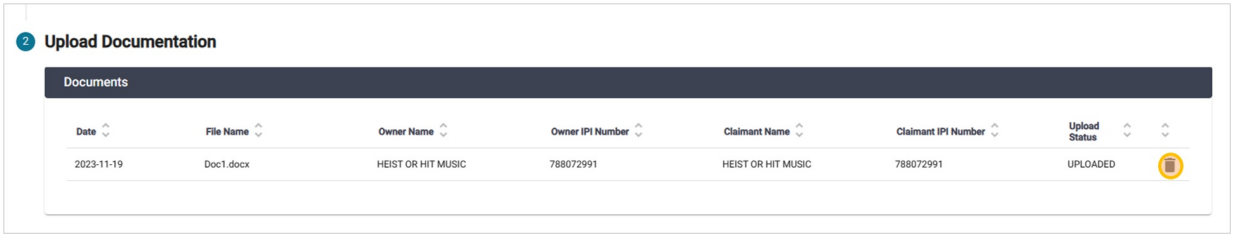
You can either click on this button to select the file from your computer or you can drag and drop files.



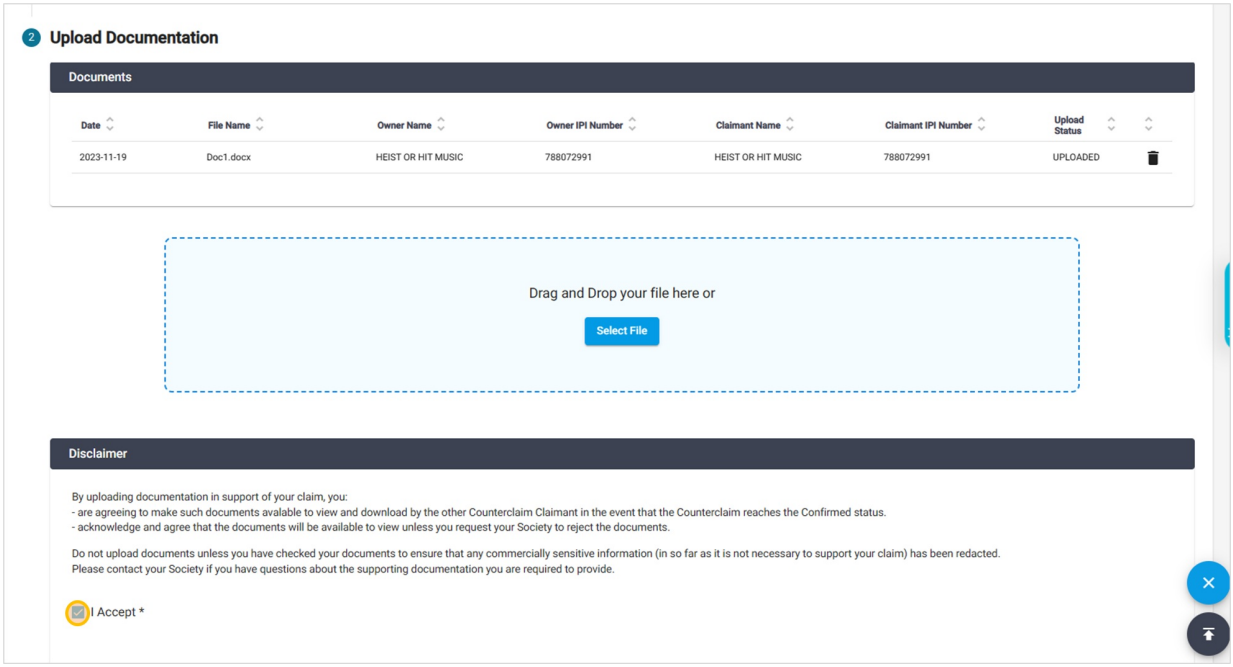
Note

It is possible to upload multiple files but at least one file needs to be uploaded to be able to support the action.

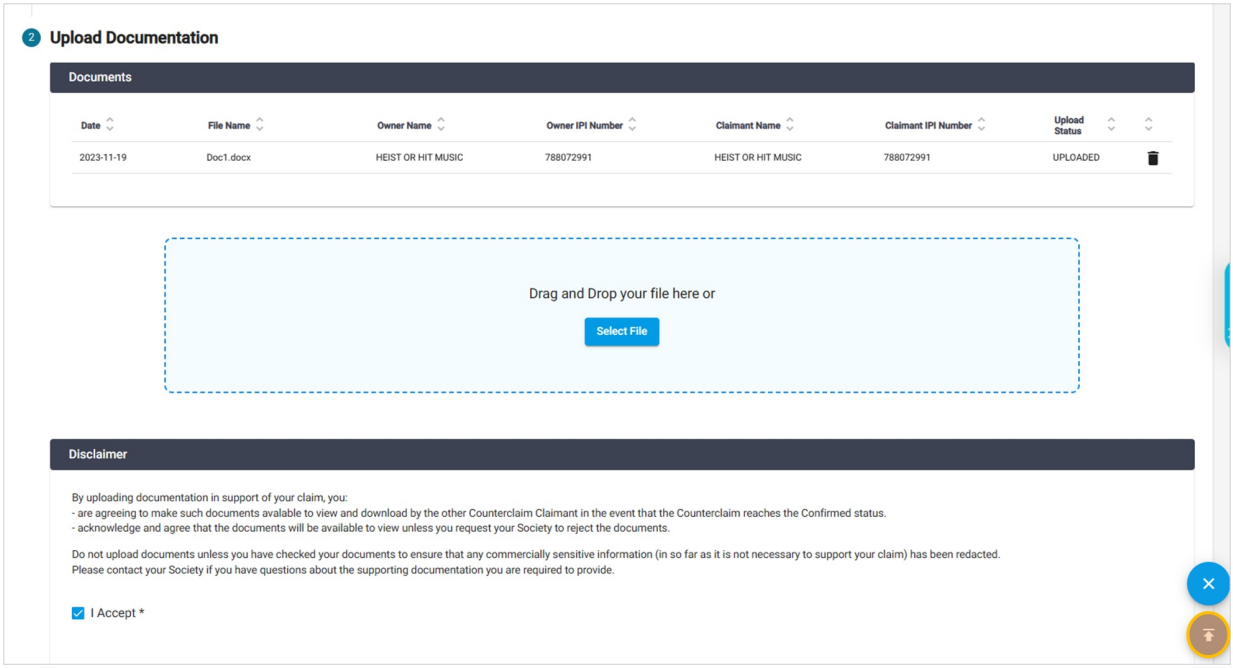
13. The uploaded document is visible and if you have selected the wrong document you can delete it and select the document again.



14. Click the '**I Accept**' box to accept the terms and conditions.



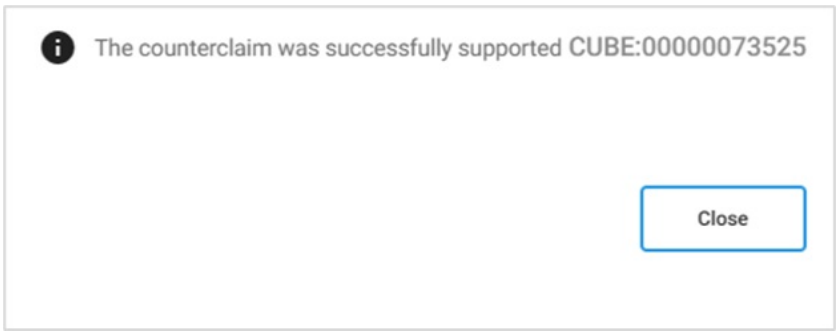
15. Click the '**Submit**' button.



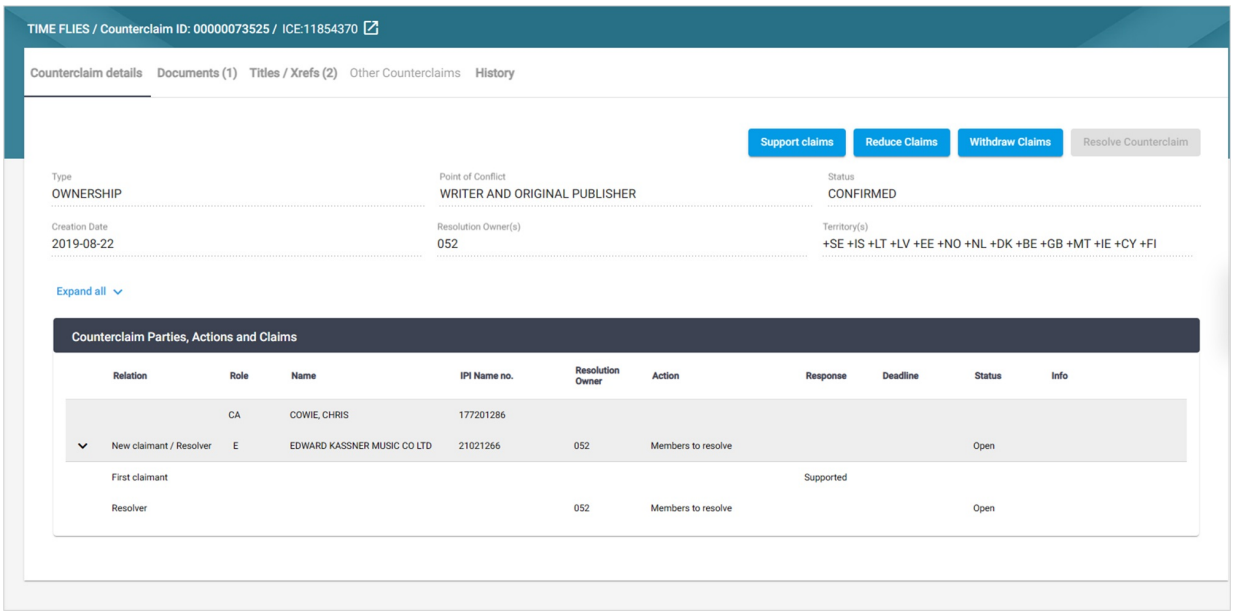
Tip

Before submitting there is the option to cancel the update and by doing the system will ignore anything you started doing and you will return to the counterclaim page with no no changes applied to the counterclaim.

You will receive a message that the count claim was successfully supported.
Click **Close**.



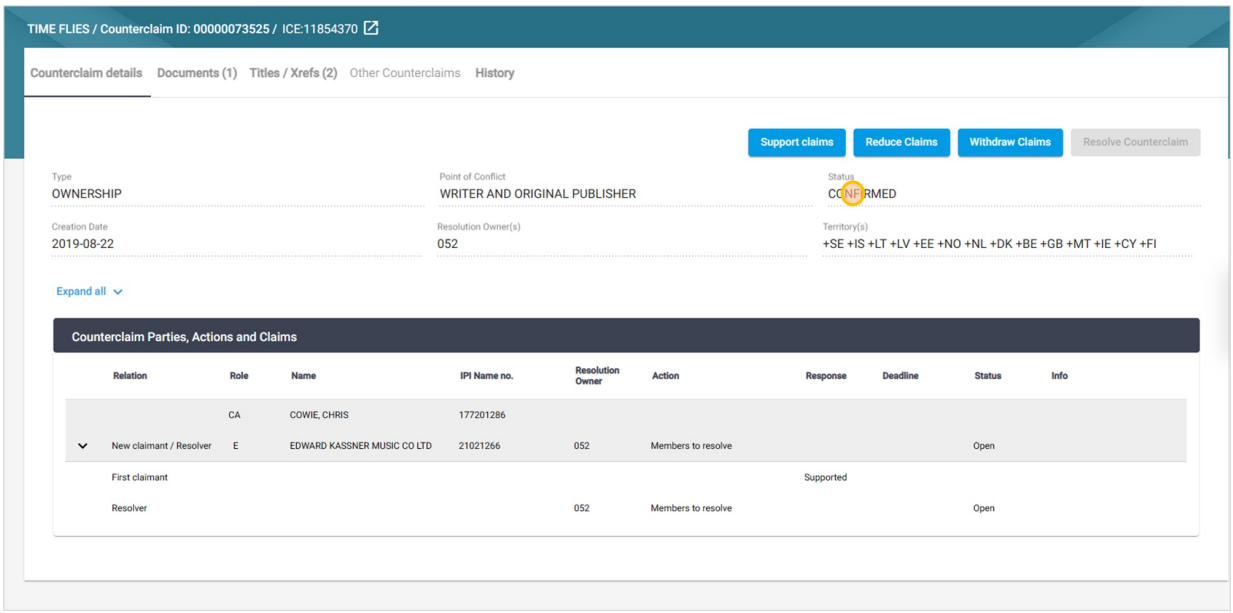
16. Navigate back to the Counterclaim Details tab whre the actions have been recalculated by the system.



The actions for oth the new claimant resolver and the first claimant resolver has supported both of them to receive what's called the Members to resolve action. This means that they now have to come together and decide among themselves how to reach resolution of this.

These actions do not have any deadline associated with them. The actions will be considered open until until at least one of them decides to withdraw claim / to resolve the account claim, but until that happens these actions will remain as members to resolve with no deadline.

Another thing that we can observe here is that the counter claim status have been recalculated. And it has now been updated to confirmed.



Counterclaim Types and Points of Conflicts

The following article presents a table describing all Counterclaims Types combined with different Point of Conflict.

Counterclaim Type	Point of Conflict	Description
Ownership	Writer and Original Publisher	Where more than one original publisher claims on behalf of the same creator for the same scope (territory(ies), rights, time).
	Publisher and Sub-Publisher	Where more than one publisher claims on behalf of the same publisher for the same scope.
Original*	Writer and Original Publisher	Where two conflicting claims to a previously unregistered share are received within 30 days of each other (publishers claiming on behalf of the same creator).
	Publisher and Sub-Publisher	Where two conflicting claims to a previously unregistered share are received within 30 days of each other (publishers claiming on behalf of the same publisher).
Authorship**	Between Creators	Where there is a conflict over who the creators of the work are, and the conflict has arisen from a creator who wishes to remove an existing creator from a work.
	New Creator	Where there is a conflict over who the creators of the work are, and the conflict has arisen from a new creator who wishes to be added to an already fully claimed work.
Author Share	Between Creators	Where there is no conflict over who the creators of the work are, but over the share splits between them.
Infringement***	Infringed Party(ies)	Where it is alleged that one work infringes another work.
Sample	Between Creators	Where there is a conflict between creators over a work containing a sample. The work has Category = COS (Composite of samples).
No Agreement***	Writer and Original Publisher	Where it is alleged that the creator has no valid publishing agreement with a publisher****
	Publisher and Sub-publisher	Where it is alleged that the original publisher has no valid sub-publishing agreement with a publisher.
Breach of Contract***	Writer and Original Publisher	Where a creator alleges a breach of contract with the publisher****
	Publisher and Sub-publisher	Where a publisher alleges a breach of contract with a sub-publisher.

Specific Counterclaim Type rules/exceptions:

* If the Counterclaim Type is Original, all the conflicting parties are treated as New Claimants because of the short time frame between the conflicting registrations.

** If the Counterclaim Type is Authorship, then the ICE user who identified the counterclaim will check if the registration from New Claimant was received within 6 Years. If the registration came in after more than 6 Years, this means that the new claim should be removed and no counterclaim is created.

*** The counterclaim types Infringement, No Agreement and Breach of Contract are only created upon request from Societies, and can be created on works that do not have an underlying conflict. ICE users do not identify these counterclaim types.

**** If the Counterclaim Type is No Agreement or Breach of Contract and Point of Conflict is Writer and Original Publisher, then the Creator(s) who causes the counterclaim is considered First Claimant and the Publisher is considered as New Claimant (this is an exception from the standard business rule which is to always treat the party who caused the counterclaim as New Claimant).

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